

MCS Executive Services

From: TMR DLO
Sent: Monday, 13 February 2023 2:46 PM
To: MCS Executive Services
Cc: Hannah.Whittle@ministerial.qld.gov.au
Subject: MC132408 13/02 EOR FW: INCOMING CORRO: [Redacted] - Message for [Redacted]
Attachments: TF/23/1788 - Message for [Redacted]

Ministerial

PREVIOUS	
CROSS REFERENCE	TF/23/1824
PRIORITY – urgent/routine	Routine
RESTRICTION	
FILE ID	110/000834 (MC)
ACCOUNTABLE AREA	PPI
ACTION TO	DocTrak.DD-G.PPI
TIMEFRAME – 5, 10, 15 days or other	
SUBJECT LINE	TF/23/1824 – new cruise terminal
SIGNATORY Min/CoS/SPA/DG/DDG/GM Min's constituent/SHM/FYI Referral to another Minister/agency	GM
ENQUIRER DETAILS	[Redacted] Not relevant
NOTES	Referred from Premiers

GM response pls.

Kind regards

Melanie Walker

Departmental Liaison Officer | Cabinet, Legislation and Executive Services
Corporate Division | Governance Branch | Department of Transport and Main Roads

61 Mary Street | Brisbane Qld 4000
GPO Box 2644 | Brisbane Qld 4001
(07) 3066 7357
TMR_DLO@tmr.qld.gov.au
www.tmr.qld.gov.au

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From: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>
Sent: Thursday, 9 February 2023 4:37 PM
To: TMR DLO <TMR_DLO@tmr.qld.gov.au>
Subject: INCOMING CORRO: [Redacted] W: TF/23/1824 – Message for [Redacted]

For processing.

Thanks,
Matt

From: The Premier <The.Premier@premiers.qld.gov.au>

Sent: Thursday, 9 February 2023 4:36 PM

To: [Redacted]; Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>

Subject: TF/23/1824 – Message for [Redacted]

Dear [Redacted]

Thank you for your further email of 6 February 2023 providing consent to refer your original correspondence regarding the new cruise ship terminal.

As previously advised, given the matter you have raised falls within the responsibility of the Minister for Transport and Main Roads, the Honourable Mark Bailey MP, your email has been forwarded to his office for consideration and direct response to you on behalf of the Palaszczuk Government.

Again, thank you for taking the time to write to the Premier.

Yours sincerely

Office of the Premier and Minister for the Olympic and Paralympic Games

From: [Redacted] >

Sent: Monday, 6 February 2023 4:36 PM

To: The Premier <The.Premier@premiers.qld.gov.au>

Subject: (no subject)

Yes you may pass my email onto Mr Bailey thank you.

Regards

[Redacted]

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Please consider the environment before printing this email.

MCS Executive Services

From: The Premier <The.Premier@premiers.qld.gov.au>
Sent: Monday, 6 February 2023 4:16 PM
To: Not relevant
Subject: TF/23/1788 - Message for P/I

Dear P/I

Thank you for your email of 5 February 2023 regarding the new cruise ship terminal.

The matter you have raised falls within the responsibility of the Minister for Transport and Main Roads, the Honourable Mark Bailey MP.

Unfortunately, due to privacy restrictions and in accordance with the *Information Privacy Act 2009*, a response cannot be provided to you without referring your email to Minister Bailey for consideration.

In order for your concerns to be addressed, you can contact Minister Bailey directly by email at transportandmainroads@ministerial.qld.gov.au or through the contact form on the website at cabinet.qld.gov.au/ministers-portfolios/mark-bailey.aspx.

Alternatively, you can provide your written consent by return email, to allow the Office of the Premier to forward your email to Minister Bailey for appropriate action. Without your written consent the Premier's Office will be unable to respond to your concerns.

Again, thank you for writing to the Premier and I trust this is of assistance to you.

Yours sincerely

Office of the Premier and Minister for the Olympic and Paralympic Games

From: noreply@premiers.qld.gov.au <noreply@premiers.qld.gov.au>
Sent: Sunday, February 5, 2023 9:23 PM
To: The Premier <The.Premier@premiers.qld.gov.au>; CorrolnboxAutomationTest <CorrolnboxAutomationTest@premiers.qld.gov.au>
Subject: Cruise Ship Terminal.

This is an automated response message. Please do not reply.

Thank you for your email to the Honourable Anastacia Palaszczuk MP, Premier of Queensland and Minister for the Olympic and Paralympic Games. The Premier appreciates the time you have taken to contact her with your comments.

The Premier's email inbox is monitored during business hours from Monday to Friday. Please note that if you are sending an email outside of these hours it will be reviewed promptly on the next business day.

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If you would like more information about Coronavirus (COVID-19), you can find it on the Queensland Government website at www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19.

Privacy statement

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- relevant Queensland Government department(s) and Statutory Bodies
- relevant State Electorate Office(s)
- relevant Federal Government department(s).

If you do not wish for your information to be provided to other agencies as outlined above, please advise us immediately.

Office of the Premier and Minister for the Olympic and Paralympic Games

Cruise Ship Terminal.

Title:

First name:

Family name:

Email:

Phone:

Address line 1:

Address line 2:

Address line 3:

Town/City:

State: QLD

Postcode

Comment:

Hi Premier, why isn't there anywhere to sit, eat or have a coffee at the new Terminal.

People who are unable to stand for long periods such as myself have no where to sit or relax while waiting by having a coffee or something to eat you need to address this situation.

Kids are screaming because they are hungry as parents don't bring food for them not knowing there is nowhere to buy anything it's ridiculous.

Also a Travelator out to the ship instead of that huge walk would have been a really good idea, I have Arthritis in both my knees and have extreme trouble walking it's a bloody long way. Also the elderly passengers struggle as well.

Something like this is a huge oversight.

I'm hoping something can be done about these things I have pointed out to you in the short term as many passengers complain profusely.

Thankyou for listening to me all the best.

Kind Regards

From: The Premier <The.Premier@premiers.qld.gov.au>

Sent: Thursday, 9 February 2023 4:36 PM

To: [Not relevant] Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>

Subject: TF/23/1824 – Message for [Not relevant]

Dear [Not relevant]

Thank you for your further email of 6 February 2023 providing consent to refer your original correspondence regarding the new cruise ship terminal.

As previously advised, given the matter you have raised falls within the responsibility of the Minister for Transport and Main Roads, the Honourable Mark Bailey MP, your email has been forwarded to his office for consideration and direct response to you on behalf of the Palaszczuk Government.

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Subject: (no subject)

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Subject: Cruise Ship Terminal.

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- relevant Federal Government department(s).

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Office of the Premier and Minister for the Olympic and Paralympic Games

Cruise Ship Terminal.

Title:

First name:

Family name:

Email:

Phone:

Address line 1:

Address line 2:

Address line 3:

Town/City:

State:

Postcode:

Comment:

Hi Premier, why isn't there anywhere to sit, eat or have a coffee at the new Terminal.

People who are unable to stand for long periods such as myself have no where to sit or relax while waiting by having a coffee or something to eat you need to address this situation.

Kids are screaming because they are hungry as parents don't bring food for them not knowing there is nowhere to buy anything it's ridiculous.

Also a Travelator out to the ship instead of that huge walk would have been a really good idea, I have Arthritis in both my knees and have extreme trouble walking it's a bloody long way. Also the elderly passengers struggle as well.

Something like this is a huge oversight.

I'm hoping something can be done about these things I have pointed out to you in the short term as many passengers complain profusely.

Thankyou for listening to me all the best.

Kind Regards

Miruna Varman

From: PPI.Correspondence
Sent: Friday, 24 February 2023 11:03 AM
To: Not relevant
Cc: PPI.Correspondence
Subject: MC132408 - TF/23/1824 – new cruise terminal
Attachments: MC132408_Response.pdf

Dear ^{P/I} [redacted]

Please find attached a response from the Department of Transport and Main Roads.

Kind regards

Correspondence Unit | Business Services
Policy, Planning and Investment Division | Department of Transport and Main Roads

W: www.tmr.qld.gov.au

Released under RTI - DTMR



Department of
Transport and Main Roads

Our ref MC132408

24 February 2023

P/I
Not relevant

Dear P/I

I refer to your email of 5 February 2023 to the Honourable Annastacia Palaszczuk MP, Premier and Minister for the Olympic and Paralympic Games, about the Brisbane International Cruise Terminal (BICT). Your correspondence was referred to the Honourable Mark Bailey MP, Minister for Transport and Main Roads, for consideration and response. The Minister has asked that I respond on his behalf.

I note the concerns you have raised. The Department of Transport and Main Roads has sought a response to the matters from the owner of the BICT, Port of Brisbane Pty Ltd (PBPL).

PBPL has advised, that as the terminal caters for an influx of visitors on days when cruise ships are in port, the BICT has a number of different seating areas including a ground floor air-conditioned lounge area with seating for 150 people, along with multiple undercover outdoor seating areas in the breezeway area. There are also seating areas at the check-in lounge area located on the first floor.

PBPL has noted your concern around the unavailability of refreshments and advised a coffee shop is being commissioned on site this year, while in the interim a coffee cart has been organised to attend most cruise ship calls.

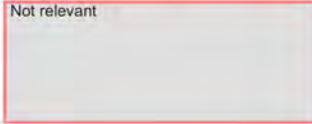
PBPL confirmed the BICT is designed and fully compliant for all mobility requirements with internal travelators and lifts inside the terminal building. Also, two electric mobility vehicles are available for cruise line staff to use to aid passengers to the elevated walkway.

PBPL has further advised that on cruise ship days the respective cruise lines are licensed to generally control the space within the terminal and use of the mobility vehicles.

PBPL has suggested it may be beneficial for passengers to contact their cruise operator about any concerns or requirements with the view to improving the customer experience.

I trust this information is of assistance on your next visit to the BICT.

Yours sincerely



Joshua Hannan
General Manager (Transport Strategy and Planning)
Department of Transport and Main Roads

Released under RTI - DTMR

Nazpreet Y Kaur

From: TMR DLO
Sent: Tuesday, 11 April 2023 9:15 AM
To: MCS Executive Services
Cc: Oliver.Armstrong@ministerial.qld.gov.au
Subject: MC133440 11/04 EOR FW: Correspondence from the Department of State Development, Infrastructure, Local Government and Planning – Our ref: MC23/1214
Attachments: P/I [redacted].pdf; Incoming correspondence from P/I [redacted].docx

Ministerial

PREVIOUS	
CROSS REFERENCE	
PRIORITY – urgent/routine	Routine
RESTRICTION	N/A
FILE ID	110/000854 (MC)
ACCOUNTABLE AREA	PPI
ACTION TO	DocTrak.DD-G.PPI
TIMEFRAME – 5, 10, 15 days or other	10 days
SUBJECT LINE	Port infrastructure at new cruise terminal at Pinkerbah
SIGNATORY Min/CoS/SPA/DG/DDG/GM Min's constituent/SHM/FYI Referral to another Minister/agency	GM
ENQUIRER DETAILS	P/I [redacted]
NOTES	Referred from Department of State Development, Infrastructure, Local Government and Planning

Hi team

GM response

Kind regards

Brendan Conquest

Departmental Liaison Officer | Cabinet, Legislation and Executive Services
Corporate Division | Governance Branch | Department of Transport and Main Roads

61 Mary Street | Brisbane Qld 4000
GPO Box 2644 | Brisbane Qld 4001
(07) 3338 4029
TMR_DLO@tmr.qld.gov.au
www.tmr.qld.gov.au

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From: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>
Sent: Tuesday, 11 April 2023 9:10 AM
To: TMR DLO <TMR_DLO@tmr.qld.gov.au>

Subject: FW: Correspondence from the Department of State Development, Infrastructure, Local Government and Planning – Our ref: MC23/1214

For processing.

Thanks,
Matt

From: Correspondence from DSDILGP <correspondence@dsdilgp.qld.gov.au>

Sent: Thursday, 6 April 2023 4:14 PM

To: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>

Subject: Correspondence from the Department of State Development, Infrastructure, Local Government and Planning – Our ref: MC23/1214

Good afternoon

Please find attached correspondence from the Department of State Development, Infrastructure, Local Government and Planning.

Kind regards



**Queensland
Government**

Executive Services Unit

Department of State Development,
Infrastructure, Local Government and
Planning
1 William Street, Brisbane QLD 4000

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Our ref: MC23/1214

6 April 2023

Department of
**State Development, Infrastructure,
Local Government and Planning**

P/1

Not relevant

Dear P/1

I refer to your email of 15 March 2023 to the Honourable Anastacia Palaszczuk MP, Premier and Minister for the Olympic and Paralympic Games about the road to the new Brisbane International Cruise Terminal at Pinkenbah. As the matter you have raised falls within the portfolio responsibilities of the Honourable Steven Miles MP, Deputy Premier, Minister for State Development, Infrastructure, Local Government and Planning and Minister Assisting the Premier on Olympics Infrastructure, your email was referred to the Deputy Premier's office for consideration. The Deputy Premier has asked me to respond on his behalf on this occasion.

I appreciate your interest in this matter and acknowledge the concerns you have raised. However, this is an issue that you will need to raise with the Brisbane City Council (the council).

You can do this by lodging your concerns with the council via email through the 'Contact Council' page of its website at www.brisbane.qld.gov.au, or by calling the contact centre on (07) 3403 8888.

Also, as the points you have raised about ports and port facilities fall within the portfolio responsibilities of the Honourable Mark Bailey MP, Minister for Transport and Main Roads, I have forwarded a copy of your email to Minister Bailey's office for his consideration.

Thank you for taking the time to write.

Yours sincerely,

Not relevant

Jae Lancaster
**Acting Director-General
Local Government Division**

cc Office of the Honourable Mark Bailey MP
Minister for Transport and Main Roads
transportandmainroads@ministerial.qld.gov.au

1 William Street
Brisbane Queensland 4000
PO Box 15009
City East Queensland 4002
Telephone 13 QGOV (13 74 68)
Website www.statedevelopment.qld.gov.au
ABN 29 230 178 530

From: The Premier <The.Premier@premiers.qld.gov.au>

Sent: Friday, March 17, 2023 3:44 PM

To: Not relevant. [redacted]; Deputy Premier
<deputy.premier@ministerial.qld.gov.au>

Subject: TF/23/3801 - Message for [redacted]

Dear [redacted]

Thank you for your email of 15 March 2023 regarding the cruise terminal at Pinkenbah. I have been requested to reply to you on behalf of the Premier and Minister for the Olympic and Paralympic Games.

As the matter you have raised falls within the responsibility of the Honourable Dr Steven Miles MP, Deputy Premier, Minister for State Development, Infrastructure, Local Government and Planning and Minister Assisting the Premier on Olympic and Paralympic Games Infrastructure, I have taken the liberty of forwarding your email to his office for consideration and direct response to you on behalf of the Palaszczuk Government.

Again, thank you for taking the time to write to the Premier.

Yours sincerely

Office of the Premier and Minister for the Olympic and Paralympic Games

From: noreply@premiers.qld.gov.au <noreply@premiers.qld.gov.au>

Sent: Wednesday, March 15, 2023 3:37 PM

To: The Premier <The.Premier@premiers.qld.gov.au>; CorrolInboxAutomationTest
<CorrolInboxAutomationTest@premiers.qld.gov.au>

Subject: New Cruise Terminal

This is an automated response message. Please do not reply.

Thank you for your email to the Honourable Anastacia Palaszczuk MP, Premier of Queensland and Minister for the Olympic and Paralympic Games. The Premier appreciates the time you have taken to contact her with your comments.

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Office of the Premier and Minister for the Olympic and Paralympic Games

New Cruise Terminal

Title:

First name:

Family name:

Email:

Phone:

Address line 1:

Address line 2:

Address line 3:

Town/City:

State:

Postcode:

Comment:

Hi AnnaL

Last week we went on a cruise from the new Cruise Terminal at Pinkenbah. We were shocked to see

where it was situated. The roads were poor, the area was very run down & we wondered how this new facility could be built in this industrial area. Anyone coming to our

beautiful state would have a very poor first impression of Qld.

Is there plans to improve the drive to Pinkenbah & get rid of all the dilapidated infrastructure so that is more presentable to our visitors.

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Subject: FW: Correspondence from the Department of State Development, Infrastructure, Local Government and Planning – Our ref: MC23/1214

For processing.

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From: Correspondence from DSDILGP <correspondence@dsdilgp.qld.gov.au>

Sent: Thursday, 6 April 2023 4:14 PM

To: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>

Subject: Correspondence from the Department of State Development, Infrastructure, Local Government and Planning – Our ref: MC23/1214

Good afternoon

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Kind regards



**Queensland
Government**

Executive Services Unit

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1 William Street, Brisbane QLD 4000

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Our ref: MC23/1214

6 April 2023

Department of
**State Development, Infrastructure,
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P//
Not relevant

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I appreciate your interest in this matter and acknowledge the concerns you have raised. However, this is an issue that you will need to raise with the Brisbane City Council (the council).

You can do this by lodging your concerns with the council via email through the 'Contact Council' page of its website at www.brisbane.qld.gov.au, or by calling the contact centre on (07) 3403 8888.

Also, as the points you have raised about ports and port facilities fall within the portfolio responsibilities of the Honourable Mark Bailey MP, Minister for Transport and Main Roads, I have forwarded a copy of your email to Minister Bailey's office for his consideration.

Thank you for taking the time to write.

Yours sincerely

Not relevant

**Jae Lancaster
Acting Director-General
Local Government Division**

cc Office of the Honourable Mark Bailey MP
Minister for Transport and Main Roads
transportandmainroads@ministerial.qld.gov.au

1 William Street
Brisbane Queensland 4000
PO Box 15009
City East Queensland 4002
Telephone 13 QGOV (13 74 68)
Website www.statedevelopment.qld.gov.au
ABN 29 230 178 530

From: The Premier <The.Premier@premiers.qld.gov.au>

Sent: Friday, March 17, 2023 3:44 PM

To: [Redacted] Deputy Premier
<deputy.premier@ministerial.qld.gov.au>

Subject: TF/23/3801 - Message for [Redacted]

Dear [Redacted]

Thank you for your email of 15 March 2023 regarding the cruise terminal at Pinkenbah. I have been requested to reply to you on behalf of the Premier and Minister for the Olympic and Paralympic Games.

As the matter you have raised falls within the responsibility of the Honourable Dr Steven Miles MP, Deputy Premier, Minister for State Development, Infrastructure, Local Government and Planning and Minister Assisting the Premier on Olympic and Paralympic Games Infrastructure, I have taken the liberty of forwarding your email to his office for consideration and direct response to you on behalf of the Palaszczuk Government.

Again, thank you for taking the time to write to the Premier.

Yours sincerely

Office of the Premier and Minister for the Olympic and Paralympic Games

From: noreply@premiers.qld.gov.au <noreply@premiers.qld.gov.au>

Sent: Wednesday, March 15, 2023 3:37 PM

To: The Premier <The.Premier@premiers.qld.gov.au>; CorrolInboxAutomationTest <CorrolInboxAutomationTest@premiers.qld.gov.au>

Subject: New Cruise Terminal

This is an automated response message. Please do not reply.

Thank you for your email to the Honourable Anastacia Palaszczuk MP, Premier of Queensland and Minister for the Olympic and Paralympic Games. The Premier appreciates the time you have taken to contact her with your comments.

The Premier's email inbox is monitored during business hours from Monday to Friday. Please note that if you are sending an email outside of these hours it will be reviewed promptly on the next business day.

If you are in danger, have concerns about your safety or the safety of others, or information regarding a threat against yourself or a member of the public, contact the police on 000 at any time.

If you would like more information about Coronavirus (COVID-19), you can find it on the Queensland Government website at

www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19.

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- relevant Queensland Government department(s) and Statutory Bodies
- relevant State Electorate Office(s)
- relevant Federal Government department(s).

If you do not wish for your information to be provided to other agencies as outlined above, please advise us immediately.

Office of the Premier and Minister for the Olympic and Paralympic Games

New Cruise Terminal

Title:

First name:

Family name:

Email:

Phone:

Address line 1:

Address line 2:

Address line 3:

Town/City:

State:

Postcode:

Comment:

Hi AnnaL

Last week we went on a cruise from the new Cruise Terminal at Pinkenbah. We were shocked to see

where it was situated. The roads were poor, the area was very run down & we wondered how this new facility could be built in this industrial area. Anyone coming to our

beautiful state would have a very poor first impression of Qld.

Is there plans to improve the drive to Pinkenbah & get rid of all the dilapidated infrastructure so that is more presentable to our visitors.

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Miruna Varman

From: PPI.Correspondence
Sent: Thursday, 13 April 2023 4:14 PM
To: Not relevant
Cc: PPI.Correspondence
Subject: The Department of Transport and Main Roads: Ref MC133440 - Port infrastructure at new cruise terminal at Pinkenba
Attachments: MC133440_Response.pdf

Dear [redacted]

Please find attached a response from the Department of Transport and Main Roads.

Kind regards

Correspondence Unit | Business Services
Policy, Planning and Investment Division | Department of Transport and Main Roads

W: www.tmr.qld.gov.au

Released under RTI - DDMR

Our ref MC133440

Department of
Transport and Main Roads

13 April 2023

P/I

Not relevant

Dear P/I

Thank you for your email of 15 March 2023 to the Honourable Anastacia Palaszczuk MP, Premier and Minister for the Olympic and Paralympic Games about the road to the new Brisbane International Cruise Terminal at Pinkenba. Your correspondence was referred to the Honourable Mark Bailey MP, Minister for Transport and Main Roads, for consideration and response. The Minister has asked that I respond on his behalf.

I note your concern and confirm this is a matter for Brisbane City Council (BCC). BCC manages the public roads in the vicinity of the cruise terminal. Also, development in the area is regulated under BCC's local planning scheme.

You may wish to raise this matter with BCC directly. I note the response of 6 April 2023 from the Department of State Development, Infrastructure, Local Government and Planning provided BCC's contact details.

I trust this information is of assistance.

Yours sincerely

Not relevant

Joshua Hannan
General Manager (Transport Strategy and Planning)
Department of Transport and Main Roads

From: noreply@premiers.qld.gov.au <noreply@premiers.qld.gov.au>
Sent: Monday, 3 October 2022 11:06 AM
To: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>
Subject: ATTN Mark Bailey MP, enquiry from cabinet.qld.gov.au

Title	P/I
First name	P/I
Family name	P/I
Email	Not relevant
Phone	Not relevant
Would you like a response to your comments?	Yes
Street address	P/I
Town/City	P/I
State	P/I
Postcode	P/I
Subject	Road to Brisbane International Cruise Terminal
Comment	<p>Dear Minister,</p> <p>I recently enjoyed a cruise leaving from and returning to the Brisbane International Cruise Terminal at the Port of Brisbane. I would like to congratulate you and those responsible for this facility. The parking was easy, the staff were friendly and knowledgeable and the pleasing design of the facility also allowed a streamlined and trouble-free boarding and disembarking of our vessel. This terminal is well located, handy to refueling and reprovisioning facilities within a broad reach of the Brisbane River on a turning basin, close to where the river decants into Moreton Bay.</p>

My only negative observation is the journey from the location of the former terminal at Hamilton to the new terminal at Luggage Point. Not only are these two sites cheese and chalk but the districts between them are marked by unsightly, dirty heavy industries, over grown empty lots and dilapidation, abandoned houses with broken windows, sites with rusting containers and grotty piles of scrap, dusty, well-worn pot holed roads driven over by intimidating, weightily laden trucks servicing the area and finally, the very unappealing sight of the sewerage farm. This image was the subject of much derisive comment by many of the passengers as the visit to the Brisbane Terminal was sandwiched between the Sydney Cruise Terminal and the Cairns Cruise Terminal. Both of which have flawless, beautiful, locations.

I appreciate that this industrial area is a working zone and that it was established where it is with access to the port, airport and M1 Highway for good economic and historic reasons, long before a cruise terminal was conceived. I am a realist and don't propose changing the status quo but I believe that everything can be improved. I have searched on-line for a masterplan of the port and this area without success, consequently, if it hasn't already been considered I suggest judicious plantings and an alternate route to the cruise terminal be developed similar to the slick and well-groomed road to the airport.

I know you will be receptive once you take 30 minutes of your time to travel this route and see the shabbiness for yourself. In any event I will be pleased to learn what you decide to do to stop the grungy picture described from becoming the lasting impression for maritime visitors to Brisbane and South East Queensland.

I look forward to hearing from you.

Yours Sincerely,

PVI

Attachment

Attachment

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Our ref: MC127180

5 October 2022

P/I
Not relevant

Dear P/I

I refer to your correspondence of 3 October 2022 to the Honourable Mark Bailey MP, Minister for Transport and Main Roads, about the condition of the roads and roadside issues surrounding the Brisbane International Cruise Terminal. The Minister has asked that I respond on his behalf.

I can advise that the roads surrounding the Brisbane International Cruise Terminal are not state-controlled roads and fall under the jurisdiction of Brisbane City Council (BCC).

The Department of Transport and Main Roads has added a feature to its QLDTraffic website called 'Road Lookup'. The Road Lookup feature allows users to enter a road name (using a Google Maps search) which provides the relevant road owner at <https://qldtraffic.qld.gov.au/lookup.html>. The QLDTraffic website can also be accessed via TMR's 'Contact us' page at <https://www.tmr.qld.gov.au/About-us/Contact-us>.

As the issues raised in your correspondence fall under the jurisdiction of BCC, I have taken the liberty of forwarding a copy of your correspondence to BCC for consideration and direct reply.

I trust this information is of assistance.

Yours sincerely

Not relevant

Neil Scales
Director-General
Department of Transport and Main Roads

cc: Mr Cris Anstey
Chief of Staff
Office of the Lord Mayor
Brisbane City Council

Not relevant

Taleah S Thompson

From: TMR_CLO <TMR_CLO@ministerial.qld.gov.au>
Sent: Thursday, 18 August 2022 4:37 PM
To: TMR DLO
Subject: FW: POSSIBLE REFERRAL: Constituent Query - [redacted] & Port of Brisbane Development
Categories: Taleah

For advice please

Thanks,

KN

From: DPCLO@ministerial.qld.gov.au <DPCLO@ministerial.qld.gov.au>
Sent: Thursday, 18 August 2022 4:34 PM
To: Megan Kennedy-Clark <megan.kennedy-clark@ministerial.qld.gov.au>; TMR_CLO <TMR_CLO@ministerial.qld.gov.au>
Subject: POSSIBLE REFERRAL: Constituent Query [redacted] & Port of Brisbane Development

Hi Megs and Kerry,

Kerry – thank you for your time on the phone (and thank you also to Hannah!) 😊

Please see below correspondence from a Lytton constituent who is concerned about [redacted] and the expansion of the Port of Brisbane.

[redacted]

[redacted] Hannah also suggested that the matter of the expansion of the Port of Brisbane would be best referred to Peter Kyte, the Chief Operating Officer of the Port of Brisbane.

Hannah also suggested that the environmental concerns relating to the expansion of the Port would likely be best addressed by Minister Scanlon's office.

Can I leave this one with both of you?

Kind regards,



Kylie Gates
Caucus Liaison Officer
Office of the Hon. Steven Miles MP
Deputy Premier, Minister for State Development, Infrastructure, Local Government and Planning and Minister Assisting the Premier on Olympics Infrastructure
P: 07 3719 7076 | E: kylie.gates@ministerial.qld.gov.au
1 William Street Brisbane QLD 4000

From: Lytton Electorate Office <Lytton@parliament.qld.gov.au>
Sent: Thursday, 18 August 2022 3:53 PM
To: DPCLO@ministerial.qld.gov.au
Subject: Constituent Query - [redacted] & Port of Brisbane Development

Good afternoon Kylie

We have received the following website contact from Personal information with concerns about Not relevant and the expansion of the Port of Brisbane. I have provided his more detailed concerns below.

Are you able to assist with responding to his concerns or would another minister's office be better suited to assist?

Hello, I am a Wynnum resident.

Not relevant

2. The Expansion of the Port of Brisbane is a concern. Both environmentally and commercially. There is a huge demand for container facilities and developers are replacing existing general industry lots with container hardstands. Jobs are being lost in industrial areas as container storage takes the place of general industry. I work in a shipyard and am worried our facility will be sold to a developer who changes the zoning and we become a car park for containers. 350 people work on site here each day. It would be a great shame to lose this facility and our reduce capacity in our industry.

3. The Expansion of the Port into the Bay is a concern. The Bay is a hugely sensitive ecosystem and habitat. If we allow the port to continue its expansion out into the bay then we are no different to the Chinese. As a fifth generation Moreton Bay Boatie I can see the damage this port expansion is causing. Dead fish, Dead turtles, Dead Dugongs, Excessive Siltation of sea grass beds are visible to those who use the bay for pleasure.

Thanks for listening to me P/I

Kindest regards,



P/I Assistant Electorate Officer

Joan Pease MP
Member for Lytton

P 07 3915 1100 F 07 3915 1109
100 Edith Street Wynnum 4178
PO Box 719, Wynnum, QLD, 4178

[Facebook](#) [Twitter](#) [Website](#)



I acknowledge the traditional custodians of the land & sea on which I walk, work and live. I pay my respects to Elders, past, present and future.



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Advice for Minister for Transport and Main Roads

Subject: Not relevant

N/R – and other issues

Document ID: EE16054

Not relevant

- Advice on plans for expansion of the Port of Brisbane should be sought from Mr Peter Kyte, Chief Operating Officer at the Port of Brisbane Corporation.
- Concerns about environmental issues associated with Port of Brisbane expansion should be addressed to Hon Meaghan Scanlon, Minister for the Environment and the Great Barrier Reef and Minister for Science and Youth Affairs.

Action Officer	Endorsed by ED	Endorsed by GM	Endorsed by DDG	Endorsed by DG
Roger Priest	Jennifer Grace	Kell Dillon	Geoff Magoffin	Neil Scales
Manager (Boating Infrastructure)	Executive Director (Maritime Assets and Infrastructure)	General Manager (Maritime Safety Queensland)	A/Deputy Director-General (CSSR)	Director-General
Tel: Not relevant	Tel: Not relevant	Tel: 3066 3977	Tel: 3066 5100	Tel: 3306 7316
Date: 27 August 2022	Date: 29 August 2022	Date: 30 August 2022	Date: 31 August 2022	Date: 31 August 2022

From: Peter Keyte [Not relevant]
Sent: Monday, 13 February 2023 5:20 PM
To: Bob H Tatum <bob.tatum@tmr.qld.gov.au>
Cc: [P/I] [Not relevant]; Anna M Tracey <Anne.M.TRACEY@tmr.qld.gov.au>; Manish J Bhatnagar <Manish.J.Bhatnagar@tmr.qld.gov.au>; [P/I] [Not relevant]
Subject: RE: Concerns re the BICT

Hi Bob,

See our responses below:

Regards,
Peter.

PETER KEYTE
Chief Operating Officer
Port of Brisbane Pty Ltd

P [Not relevant]
M [Not relevant]
3 Port Central Avenue, Port of Brisbane QLD 4178
Locked Bag 1818, Port of Brisbane QLD 4178, Australia
portbris.com.au



From: Bob H Tatum <bob.tatum@tmr.qld.gov.au>
Sent: Monday, 13 February 2023 5:06 PM
To: Peter Keyte [Not relevant]; [Not relevant]
Cc: [P/I] [Not relevant]; Anna M Tracey <Anne.M.TRACEY@tmr.qld.gov.au>; Manish J Bhatnagar <Manish.J.Bhatnagar@tmr.qld.gov.au>
Subject: Concerns re the BICT

Hi Peter

A member of the public wrote to the Premier expressing concerns about the lack of amenities for passengers at the BICT and this correspondence has been forwarded to TMR for response.

The concerns raised are:

1. Need for places to sit, eat or have a coffee while waiting at the new Terminal **BICT has a ground floor air conditioned lounge area with seating for 150 people, along with multiple**

undercover outdoor seating areas in the breezeway area. There are also seating areas at the check-in lounge area located on the first floor. A coffee shop is being commissioned on site this year, and in the interim a coffee cart attends most cruise ship calls. Use of the terminal spaces is under the control of the cruise operators under a licence from Port of Brisbane.

2. Need for a Travelator (or similar facility) to aid mobility impaired passengers access to the cruise ship (instead of long walkway) BICT is designed and fully compliant for all mobility requirements with internal travelators and lifts inside the terminal building. We have also provided two electric mobility vehicles for Cruise line staff to use to aid passengers to get to the ship on the elevated walkway. The Cruise lines have control of the terminal and these vehicles, under a licence from Port of Brisbane, and therefore have use of the vehicles at their discretion.

Would you please advise PBPL's response to these matters so that we may prepare the reply.

Your advice by COB Thursday, 16 February 2023 would be much appreciated.

regards

Bob Tatum

Principal Advisor (Governance team – Ports & Transport Governance) | Governance, Freight & Partnerships Section

Transport Strategy & Planning Branch | Policy, Planning & Investment Division

Department of Transport and Main Roads

P: 07 3066 7465

Floor 14 | 61 Mary Street | Brisbane Qld 4000

GPO Box 1412 | Brisbane Qld 4001

bob.tatum@tmr.qld.gov.au

www.tmr.qld.gov.au

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Thank You.

Pages 36 through 37 redacted for the following reasons:

Refuse Sch.4 Part 4 s.8 Confidential communications

Released under RTI - DTMR

Ellie L McKinney

From: Kell J Dillon
Sent: Tuesday, 5 April 2022 10:33 AM
To: Part Refuse Sch.4 Part 4 s.8 Confidential communications
Subject: [REDACTED]
Attachments: [REDACTED] 17 March 2022.pdf

Good morning,

Please see attached correspondence from Mr Kell Dillon, General Manager, Maritime Safety Queensland.

Shelley Brunton on behalf of

Kell Dillon
General Manager
Maritime Safety Queensland
Department of Transport and Main Roads

Floor 4 | 61 Mary Street | Brisbane QLD 4000.
GPO Box 2595 | Brisbane Qld 4001
P: (07) 3066 3977
M: Not relevant
E: Kell.J.Dillon@msg.qld.gov.au
W: www.msg.qld.gov.au

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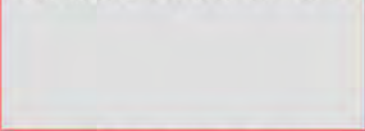
Released under RTI - DTPMR

Our ref

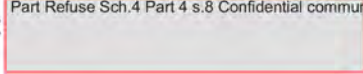
Department of
Transport and Main Roads

5 April 2022

Part Refuse Sch.4 Part 4 s.8 Confidential communications

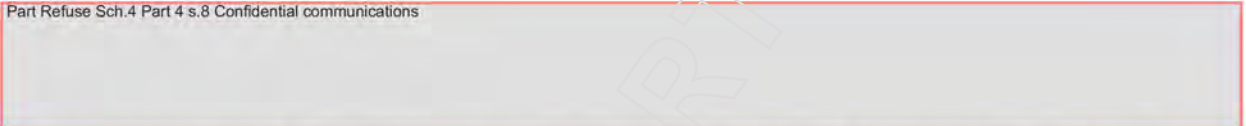


Email: Part Refuse Sch.4 Part 4 s.8 Confidential communications



Dear Part Refuse Sch.4 Part 4 s.8 Confidential communications

Part Refuse Sch.4 Part 4 s.8 Confidential communications



Since receiving your letter, I have made independent enquiries to assess the incidents and risk events you have detailed in your letter. As a result, PSP has provided feedback to Maritime Safety Queensland (MSQ), and corrective actions have been initiated.

In addition, detailed discussions have taken place with PSP regarding MSQ's expectations concerning the safety of Pilotage operations, including timely, effective reporting of incidents and risk events, fatigue management and closed loop resolution processes. This matter has also resulted in a detailed discussion between myself and the CEO of Australian Maritime Systems (AMSG) (the parent company of PSP).

One extra item in your letter was a concern relating to overall Pilot numbers for PSP. You may now be aware that PSP has increased its number of licensed pilots with several ex-Brisbane Marine Pilots, which has provided a greater level of robustness to PSP's operations.

I thank you for bringing these matters to our attention and be assured that MSQ is closely monitoring PSP's performance to ensure promised outcomes are delivered to the standards required.

Yours sincerely,

Not relevant



Kelli Dillon
General Manager
Maritime Safety Queensland

Maritime Safety Queensland
Office of the General Manager
Floor 2, 61 Mary Street, Brisbane 4000
PO Box 2595
Brisbane Qld 4001

Website www.tmr.qld.gov.au
ABN 39 407 690 291

Pages 40 through 47 redacted for the following reasons:

Refuse Sch.4 Part 4 s.8 Confidential communications

Released under RTI - DTMR

Advice for Minister for Transport and Main Roads

Subject: Brisbane Pilotage Services

Document ID: EE14548

- [P/I] has contacted Mr Jason Hunt MP, Member for Caloundra via his Electorate Office on several occasions.
- [P/I] raises her concerns regarding the new pilotage service provider for the Brisbane Pilotage Area, specifically about lost employment opportunities, training, alleged pilotage incidents, alleged breaches of the International Maritime Organisation (IMO) standards for pilotage training, and suspicion of collusion between a government entity and a private company.

Suggestion of Collusion

- The pilotage service in the Port of Brisbane has been provided by Brisbane Marine Pilots Pty Ltd (BMP) since 1989, through various contracts.
- The tender process was the result of years of planning commencing early in 2017, with government approval given to conduct an open tender in November 2019.
- An open tender for the provision of port pilotage services for the Brisbane Pilotage Area was conducted in 2020 with industry being alerted to the upcoming tender via the forward procurement pipeline in December 2019.
- Following a rigorous evaluation process overseen by a probity advisor, an agreement was entered into with a new supplier, Poseidon Sea Pilots (PSP) in January 2021.
- [P/I] suggests that as the General Manager, Maritime Safety Queensland (MSQ) has stated publicly that MSQ has worked towards enabling the new pilotage provider for two years raises suspicion of collusion and this indicates the tender process was a sham.
- MSQ commenced the transition process with the new provider only after the agreement for pilotage services had been entered into on 8 January 2021.
- It may have been unclear in messaging about the pilotage services agreement that the General Manager was referring to the two year (plus) tender process, not the 12-month transition process to a new provider.

Action Officer/Approved by:	Endorsed by GM	Endorsed by DDG	Endorsed by DG
Kirsten Dawson/Peter Wilkins	Kell Dillon	Geoffrey Magoffin	Neil Scales
a/Director PPR/ED PPR	General Manager (Maritime Safety Queensland)	A/Deputy Director-General (CSSR)	Director-General
Tel: 3066 3513	Tel: 3066 3977	Tel: 3066 5100	Tel: 3066 7316
Date: 7/3/2022	Date:	Date:	Date:

Pilotage Incidents and Near Misses

- P/I states that PSP has had one collision and 7 reportable near misses in the first 15 days of delivery of pilotage services.
- MSQ monitors all pilotage risk events and provides feedback to service providers on opportunities for improvement.
- Risk events regularly occur across the 21 regulated ports. MSQ encourages a no-blame culture of reporting by providers and considers self-reporting as a positive part of pilotage safety as it generates continual improvement across all ports in Queensland.
- PSP commenced service delivery under the new contract as scheduled on 1 January 2022. It has safely and efficiently completed over 700 piloted movements in its two months during which shipping operations were impacted by the wind and tidal effects of TC Seth, the Tsunami affecting areas of the south-western pacific and most recently the floods in Brisbane and surrounding regions.
- Like all pilotage providers, PSP is actively encouraged to report pilotage risk events and these provide an opportunity for improvements in delivery. PSP and the Regional Harbour Master, MSQ meet on a weekly basis to review reported events.
- The "collision" referred to may be minor damage to Fisherman Island No 1 wharf (minor concrete chips) and ship (MV Glorious Ace – minor paint scratch) which occurred on 13 January 2022.
- This incident was reported by PSP to MSQ and was investigated in accordance with the MSQ policy and procedures and separately by AMSA. The incident took place after the pilotage movement had been completed and the vessel berthed. The damage occurred when the vessel was subsequently being repositioned further along the wharf and was not due to pilotage error.

Training and IMO and AMPI responses

- The tender specifications and contract include the current training and licensing requirements. No change has been made or was agreed to be made to these requirements prior to service commencement under the new agreement.
- Pilots recruited by PSP are largely experienced pilots from other Australian Ports. These pilots have provided pilotage services to the same ships and ship Masters visiting ships in ports in Melbourne, Sydney and Gladstone.
- MSQ believes the current training and licensing requirements comply fully with IMO Resolution A960, Annex 1.
- P/I states that as of 16 January 2022 you had not responded to letters from the Australasian Marine Pilots Institute (AMPI) and the International Marine Pilots Association (IMPA). Your response to IMPA was made on 12 January 2022 (Refer to MC122284).
- Direct correspondence from AMPI regarding this matter has not been received. AMPI did however publish an open letter to the shipping and pilotage industry (MBN24914).

Employment

- All pilots employed by BMP were offered opportunities with the new provider. None joined the PSP before the new contract service started on 1 January 2022.
- Some of the pilot vessel transfer crew and dispatch officers employed by BMP joined the new provider.

Released under RTI - DTMR

From: [TMR_CLO](#)
To: [TMR_DLO](#)
Subject: FW: Website - Contact Form
Date: Wednesday, 23 February 2022 9:06:45 AM
Attachments: [image001.png](#)
[image002.png](#)

For advice please

From: Caloundra Electorate Office <CALOUNDRA@parliament.qld.gov.au>
Sent: Tuesday, 22 February 2022 12:31 PM
To: TMR_CLO <TMR_CLO@ministerial.qld.gov.au>
Subject: FW: Website - Contact Form

Hi Frank,

We have had a follow up from a constituent with questions around the marine pilotage service.

Is it possible to have some more information about the recent changes or some advice on this?

Kind regards,

P/I

P/I

Electorate Officer

Office of Jason HUNT MP

P | 07 5329 4100

E | caloundra@Parliament.qld.gov.au

1A / 20 Ormuz Ave, Caloundra, QLD 4551

I acknowledge the traditional custodians of the land and seas throughout the state of Queensland and Australia 

-----Original Message-----

From: P/I
Sent: Thursday, 17 February 2022 5:10 PM
To: Caloundra Electorate Office <CALOUNDRA@parliament.qld.gov.au>
Subject: Re: Website - Contact Form

Dear P/I Mr. Jason Hunt,

It is now 2 months since our last contact and I would have expected some further response from your office.

The situation has now radically changed in that the new pilotage service has begun operations and Brisbane Marine Pilots has ceased to exist.

I would like to discuss this in person with Mr. Hunt, would you advise when an appointment is available?

Regards,

P/I

From: P/I Not relevant

Sent: Sunday, 16 January 2022 10:41 AM

To: Caloundra Electorate Office <CALOUNDRA@parliament.qld.gov.au>

Cc: A.Albanese.MP@aph.gov.au

Subject: Re: Website - Contact Form

Dear Mr. Hunt,

Further to my previous emails, I wish to update you on the current changes to the provision of Marine Pilotage services in Brisbane.

Brisbane Marine Pilots has now ceased to operate, resulting in the loss of approximately 70 local employees and pilots, effectively sidelining 500 years of collective pilotage knowledge and experience.

Poseidon Sea Pilots commenced operations on January 1, 2022 and in the subsequent 15 days has had 1 collision and 7 reportable near misses. A Poseidon pilot, during an interview with Seven News, stated that his 3 month training period was sufficient to acquaint him with the pilotage area. Previously, a pilot with experience required 18 months to be granted their licence in the port of Brisbane and a new pilot to Brisbane Marine Pilots required 3 years of progressive training to obtain their full licence. The disparity is obvious, alarming and prophetic.

Maritime Safety Queensland has directly breached the IMO standards for pilotage training. The general manager of MSQ has stated publicly that they have been working towards enabling the new pilotage provider for 2 years despite the tender for these services being awarded only 1 year ago, raising strong suspicion of collusion between a government entity and a private company, and indicating that the tender process was a sham.

There has been NO response from Minister Bailey to the International Marine Pilots Association and the Australasian Marine Pilots institute. I can only assume that you also received NO response as you assured me that you would inform me when you had received answers to the questions posed.

Imagine the damage to the environment in your electorate if there is a grounding and oil spillage in Pumicestone Passage, or damage to port infrastructure (as has already occurred) in Brisbane, resulting in further impacts on brittle supply chains.

I would not be surprised by this situation if I was living in a 'banana republic'. I am astounded that this has occurred in Australia and, in particular, in a LABOR state.

Your response please.

Sincerely,

P/I

Sent from my iPad

On 13 Dec 2021, at 10:44 am, Caloundra Electorate Office
<CALOUNDRA@parliament.qld.gov.au> wrote:

Hi

Thanks for reaching out to our office.

My name's and I work for Jason here – he's just asked me to look in to your questions.

As we're not fully across these issues down in the Port of Brisbane, did you have some particular enquiries you want us to send off to the Minister who oversees these issues?

If there's a particular enquiry we could send off to MSQ perhaps?

Let me know how we can help further!

Warmest regards,

<image001.png>

Electorate Officer

Office of Jason HUNT MP

P | 07 5329 4100

E | caloundra@Parliament.qld.gov.au

1A / 20 Ormuz Ave, Caloundra, QLD 4551

I acknowledge the traditional custodians of the land and seas throughout the state of Queensland and Australia

<image002.png>

From: no-reply=ml.net.au@mg.linas.net <no-reply=ml.net.au@mg.linas.net> **On**

Behalf Of no-reply@ml.net.au

Sent: Wednesday, 8 December 2021 9:56 AM

To: Caloundra Electorate Office <CALOUNDRA@parliament.qld.gov.au>

Subject: Website - Contact Form

FirstName	<input type="text" value="P/I"/>
LastName	<input type="text" value="P/I"/>
Phone	<input type="text" value="Not relevant"/>
Email	<input type="text" value="Not relevant"/>

Postcode	P/I
Address	P/I
RequestUrl	http://www.jasonhuntmp.com/Umbraco/Api/GenericForm/Submit
IP	10.64.0.53
Created	12/7/2021 11:56:00 PM
Comments	Dear Mr. Hunt , I am forwarding an email to you today to outline my concerns with regard to Marine Pilotage services in the Port of Brisbane .I would appreciate your response to what I believe ,is a very urgent matter, Yours sincerely P/I

Consider the environment before you print this email.

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Please consider the environment before printing this email.

Released under RTI - DTMR

Nazpreet Y Kaur

From: TMR DLO
Sent: Tuesday, 18 January 2022 9:18 AM
To: MCS Executive Services
Cc: Hannah.Whittle@ministerial.qld.gov.au
Subject: MC122670 JG_18/01 P/I about Near Miss
Attachments: FW: Near Miss Oil Tanker in Brisbane River; FW: Near Miss marine incident Frontier Ace; FW: Near Miss Fisherman's Island Tanker Terminal

Hi

Please see attached for processing.

<input type="checkbox"/> URGENT <input type="checkbox"/> Routine	
Timeframe: <input type="checkbox"/> Priority – 5 days <input type="checkbox"/> Standard – 10 days <input type="checkbox"/> Complex – 15 days <input type="checkbox"/> Dept. for direct reply <input checked="" type="checkbox"/> Dept./Queensland Rail for appropriate action	Signatory: <input type="checkbox"/> Minister <input type="checkbox"/> CoS <input type="checkbox"/> SPA <input type="checkbox"/> Director-General / CEO <input type="checkbox"/> Deputy Director-General <input type="checkbox"/> General Manager
Briefing note required: <input type="checkbox"/> Decision <input type="checkbox"/> Noting <input type="checkbox"/> Meeting <input type="checkbox"/> Complaint <input type="checkbox"/> Registered Lobbyist <small>(if 'yes, Minister's office to record on lobbyist register)</small>	General Information/Action: <input type="checkbox"/> Minister's constituent <input type="checkbox"/> Respond to MP's constituent <input type="checkbox"/> Cover letter to MP under Min <input type="checkbox"/> Advice/Action Taken Form <input type="checkbox"/> Shareholding Ministerial <input type="checkbox"/> No response required – file & note <input type="checkbox"/> Referral to other Minister:
Additional Information:	
CLESU USE ONLY	
Date Received MO	16/1
Date Written	16/1
Date Received CLESU	18/1
Date Due to CLES	08/02
Subject: Pilotage service port of Brisbane - Fisherman's Island Tanker Terminal	

Date Due to MO	
Restricted: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	Enquirer: P/I <input type="text"/>
Accountable Area: MSQ	Notes:
Action to: DDG_CSSR	
CC to:	
Cross-Ref:	
Previous:	

Warm Regards,

Jim Rintoull
 Departmental Liaison Officer | Cabinet, Legislation and Executive Services
Governance Branch | Corporate Division | **Department of Transport and Main Roads**

07 3066 4703 | TMR_DLO@tmr.qld.gov.au

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Released under RTI - DTMR

Nazpreet Y Kaur

From: transportandmainroads@ministerial.qld.gov.au
Sent: Tuesday, 18 January 2022 8:27 AM
To: TMR DLO
Subject: FW: Near Miss Oil Tanker in Brisbane River

For processing

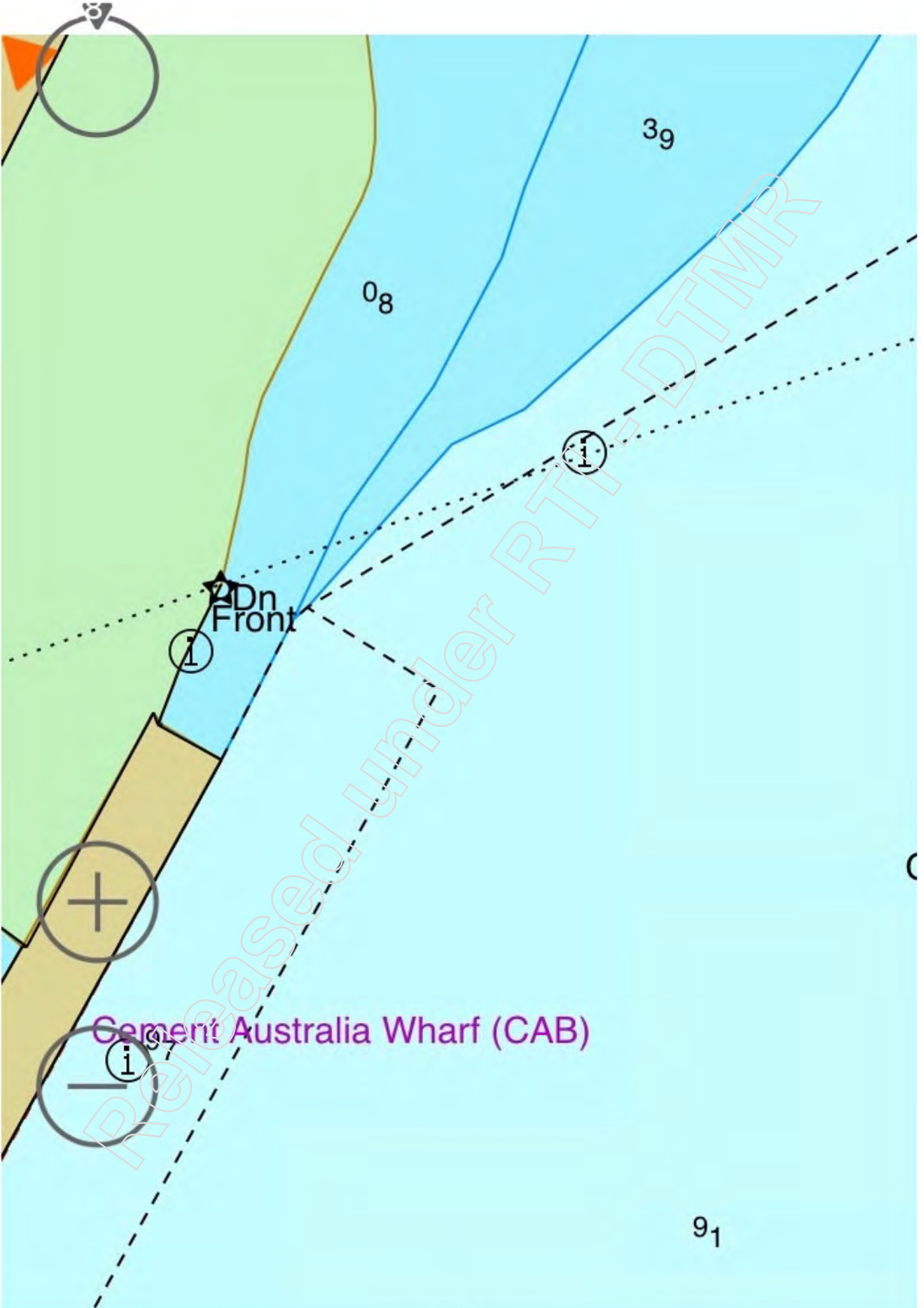
From: P/I Not relevant
Sent: Sunday, 16 January 2022 10:53 AM
To: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>; External - Miller Electorate Office <Miller@parliament.qld.gov.au>
Cc: P/I Not relevant >; P/I Not relevant P/I
Not relevant glenn.n.hale@msq.qld.gov.au
Subject: Near Miss Oil Tanker in Brisbane River

Hon Mark Bailey
Minister for Transport and Main Roads
1 William Street
Brisbane QLD 4001

Dear Minister,
I am raising a serious safety concern about the pilotage service now being provided in the port of Brisbane.

12 Jan 2022

The GOLDEN RESOLUTION, an oil products and chemical tanker was operated outside the designated shipping channel in the Brisbane River. This near miss is maybe a marine incident.



In a properly formed risk management system a near miss is a leading indicator of an accident. Such an accident poses a serious threat to the marine environment and port infrastructure.

Yours sincerely

[Redacted signature]

Sent from my iPad

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Released under RTI-DIMR

Nazpreet Y Kaur

From: transportandmainroads@ministerial.qld.gov.au
Sent: Tuesday, 18 January 2022 8:26 AM
To: TMR DLO
Subject: FW: Near Miss marine incident Frontier Ace

For processing

From: P// [redacted] Not relevant
Sent: Sunday, 16 January 2022 11:09 AM
To: External - Miller Electorate Office <Miller@parliament.qld.gov.au>; Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>
Cc: glenn.n.hale@msq.qld.gov.au; P// [redacted] N/R [redacted] P// [redacted]
N/R [redacted] P// [redacted] N/T [redacted]
Subject: Near Miss marine incident Frontier Ace

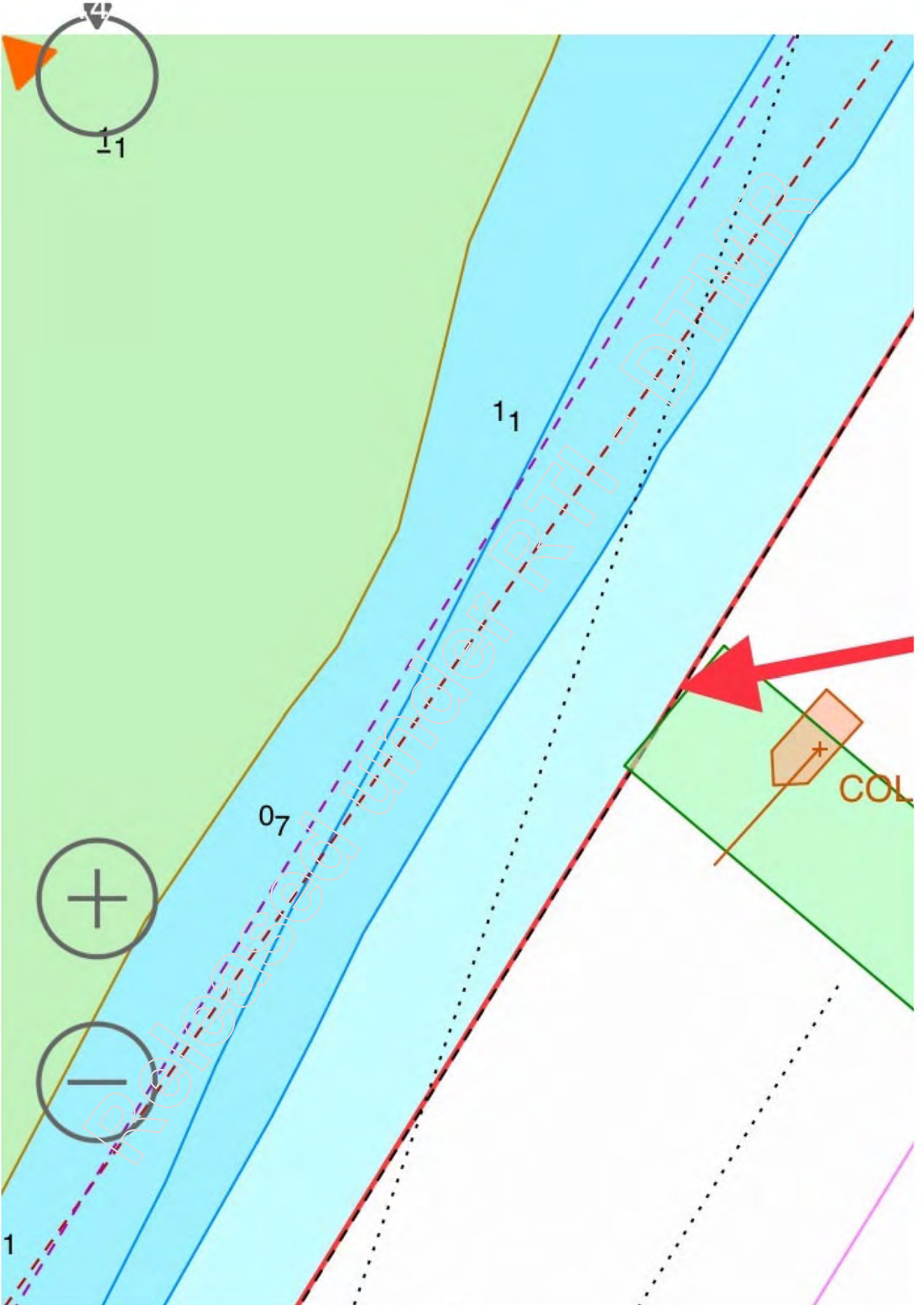
Hon Mark Bailey
Minister for Transport and Main Raods
1 William Street
Brisbane QLD 4001

Dear Minister,
I am raising a serious safety concern relating to the pilotage service now being provided in the port of Brisbane

15 Jan 2022

FRONTIER ACE car carrier was operated in shoal areas off Fisherman's Island near the mouth of the Brisbane River.

Released under RTI - DMR



In properly formed risk management system, a near miss is a leading indicator of an accident; in this case an accident adversely affecting the marine environment.

Your close attention is needed.

Sincerely

P/I

Sent from my iPad

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Released under RTI - STAR

Nazpreet Y Kaur

From: transportandmainroads@ministerial.qld.gov.au
Sent: Tuesday, 18 January 2022 8:26 AM
To: TMR DLO
Subject: FW: Near Miss Fisherman's Island Tanker Terminal

For processing

From: P/I [redacted] N/R [redacted]
Sent: Sunday, 16 January 2022 11:24 AM
To: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>; External - Miller Electorate Office <Miller@parliament.qld.gov.au>
Cc: glenn.n.hale@msq.qld.gov.au; P/I [redacted] Not relevant [redacted] P/I [redacted]
N/R [redacted] P/I [redacted] N/R [redacted] P/I [redacted] N/R [redacted]
Subject: Near Miss Fisherman's Island Tanker Terminal

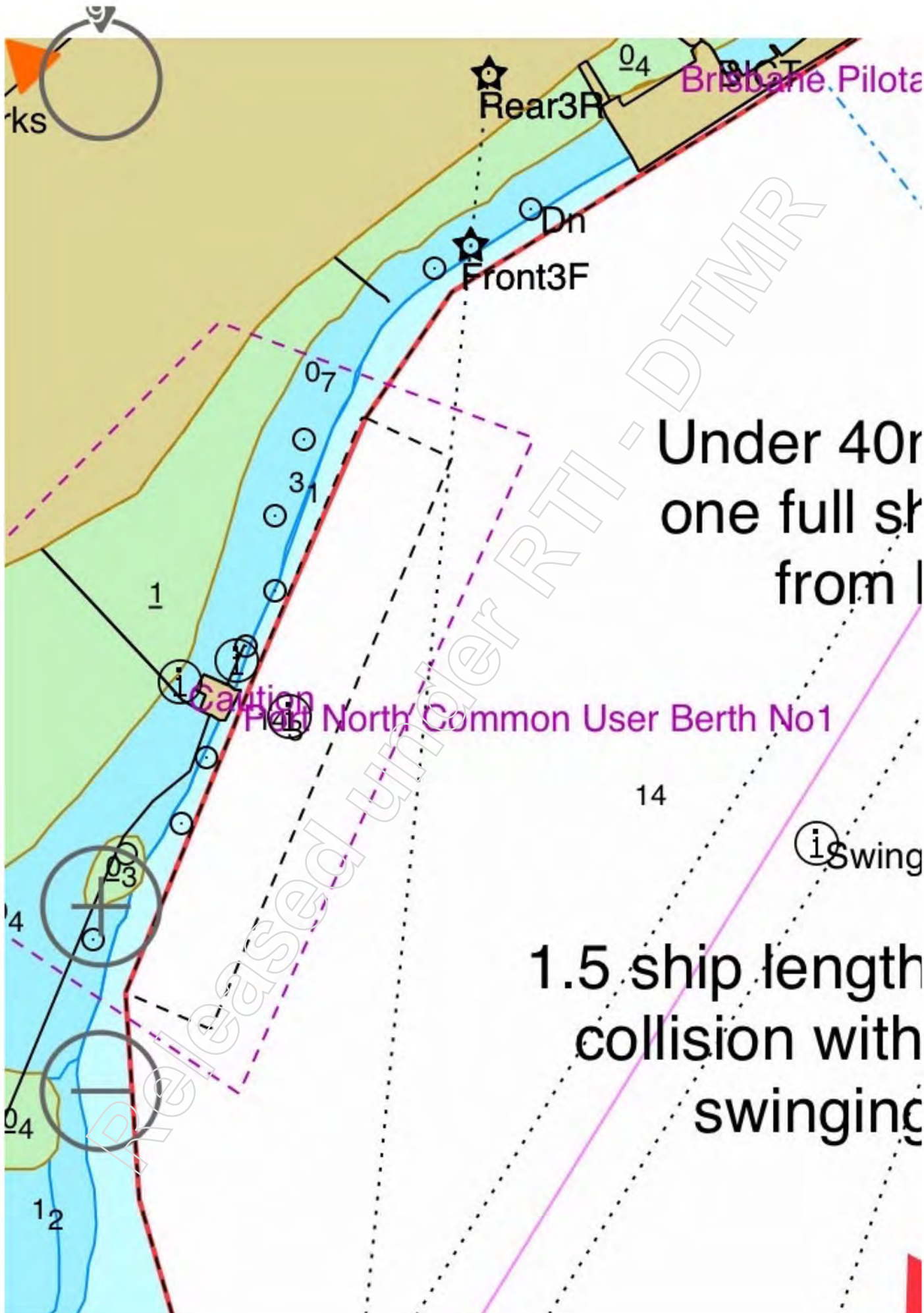
Hon Mark Bailey
Minister for Transport and Main Roads
1 William Street
Brisbane QLD 4001

Dear Minister,
I am raising a serious safety concern related to the pilotage service now being provided in the port of Brisbane

6th Jan 2022

The heavily laden tanker New Award passed within a distance 50 meters from the grain berth at Fisherman's Island whilst approaching the critical state infrastructure berth Fisherman's Is Tanker Terminal. Publicly available AIS information shows the ship in a position and at a speed that is well outside safety parameters that should be in place to protect port infrastructure and the marine environment.

Released under RTI - TMR



Under 40r
 one full sk
 from l

Caution
 North Common User Berth No1

1.5 ship length
 collision with
 swinging

i Swing

New Award has a displacement of at least 100,000 tonnes carrying oil. MSQ records should show that all resources available to control New Award were at maximum trying to regain control of this situation.

In properly formed risk management system, a near miss is a leading indicator of an accident; in this case a catastrophic accident adversely affecting the Queensland economy and the marine environment.

Your close attention is needed.

Sincerely

P/I

Sent from my iPad

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Released under RTI-DMR

From: [TMR DLO](#)
To: [MCS Executive Services](#)
Cc: Hannah.Whittle@ministerial.qld.gov.au
Subject: MC22674 MJ - mv - 18/01 - RE: GREEN SHEET - INCOMING CORRESPONDENCE - P/I about Near Miss
Date: Tuesday, 18 January 2022 10:35:03 AM
Attachments: [FW Marine Incident off Kings Beach.msg](#)

Hi Team,

Please add the attached to the below request, thank you

Warm Regards,

Jim Rintoull

Departmental Liaison Officer | Cabinet, Legislation and Executive Services

Governance Branch | Corporate Division | **Department of Transport and Main Roads**

Floor 36, 1 William Street, Brisbane Qld 4000 | GPO Box 2644, Brisbane Qld 4001

[07 3066 4703](tel:0730664703)

Not relevant

trevor.j.rintoull@tmr.qld.gov.au | TMR_DLO@tmr.qld.gov.au | [CLFS Connection Hub](#)

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From: TMR DLO

Sent: Tuesday, 18 January 2022 9:18 AM

To: MCS Executive Services <MCS.Executive.Services@tmr.qld.gov.au>

Cc: Hannah.Whittle@ministerial.qld.gov.au

Subject: GREEN SHEET - INCOMING CORRESPONDENCE - P/I about Near Miss

Hi

Please see attached for processing.

<input type="checkbox"/> URGENT <input checked="" type="checkbox"/> Routine	
Timeframe: <input type="checkbox"/> Priority – 5 days <input checked="" type="checkbox"/> Standard – 10 days <input type="checkbox"/> Complex – 15 days <input type="checkbox"/> Dept. for direct reply <input checked="" type="checkbox"/> Dept./ Queensland Rail for appropriate action	Signatory: <input type="checkbox"/> Minister <input type="checkbox"/> CoS <input type="checkbox"/> SPA <input type="checkbox"/> Director-General / CEO <input type="checkbox"/> Deputy Director-General <input type="checkbox"/> General Manager

Briefing note required: <input type="checkbox"/> Decision <input type="checkbox"/> Noting <input type="checkbox"/> Meeting		General Information/Action: <input type="checkbox"/> Minister's constituent <input type="checkbox"/> Respond to MP's constituent <input type="checkbox"/> Cover letter to MP under Min <input type="checkbox"/> Advice/Action Taken Form <input type="checkbox"/> Shareholding Ministerial <input type="checkbox"/> No response required – file & note <input type="checkbox"/> Referral to other Minister:	
<input type="checkbox"/> Complaint <input type="checkbox"/> Registered Lobbyist (if 'yes, Minister's office to record on lobbyist register)			
Additional Information:			
CLESU USE ONLY			
Date Received MO	18/1/22	Subject: Pilotage service – Port of Brisbane area (marine incident off Kings Beach)	
Date Written	16/1/22		
Date Received CLESU	18/1/22		
Date Due to CLES		Enquirer: [REDACTED]	
Date Due to MO			
Restricted: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Accountable Area: MSQ		Notes:	
Action to: DDG (CSSR)			
CC to:			
Cross-Ref:			
Previous:			

Warm Regards,

Jim Rintoull

Departmental Liaison Officer | Cabinet, Legislation and Executive Services

Governance Branch | Corporate Division | Department of Transport and Main Roads

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Released under RTI - DTMR

Maria D Johnson

From: transportandmainroads@ministerial.qld.gov.au
Sent: Tuesday, 18 January 2022 8:27 AM
To: TMR DLO
Subject: FW: Marine Incident off Kings Beach

For processing

From: P/I [Redacted] Not relevant
Sent: Sunday, 16 January 2022 11:01 AM
To: External - Miller Electorate Office <Miller@parliament.qld.gov.au>; Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>
Cc: F/I [Redacted] N/R [Redacted] P/I [Redacted] N/R [Redacted] P/I [Redacted] N/R [Redacted] >; glenn.n.hale@msq.qld.gov.au
Subject: Marine Incident off Kings Beach

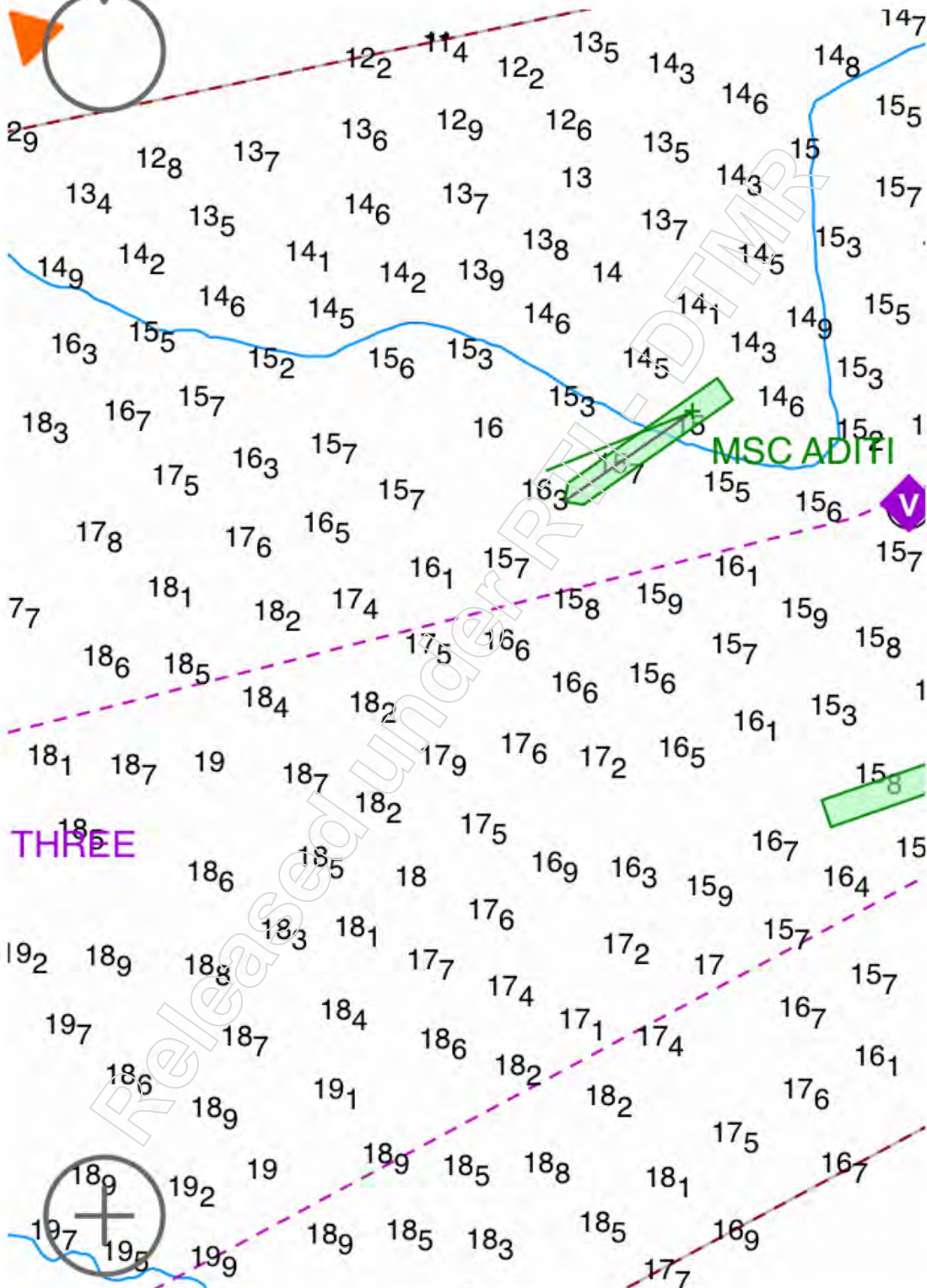
Hon Mark Bailey
Minister for Transport and Main Roads
1 William Street
Brisbane QLD 4001

Dear Minister,
I am raising a safety concern about the pilotage service now being provided in the port of Brisbane

3 Jan 2022

MSC ADITI a container ship with a draft of 10.6 metres was operated out side the designated channel that is safe for that draft across shoals near Kings Beach.

Released under RTI - DMR



Operating a vessel of this size at this speed across a shoal area outside the designated channel poses a grave risk to the marine environment.

Your close attention is needed to safe guard our RAMSAR designated sensitive marine environment

Sincerely

R/

Sent from my iPad

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Released under RTI-3622

Action Taken Form

Subject:

Document ID: MC122674 and
MC122670

- P// [redacted] has sent four emails to you on 16 January 2022 reporting what he considers to be pilotage risk events. These emails were copied to the Australasian Marine Pilots Institute (AMPI) and the International Marine Pilots' Association.

- P// [redacted]

- Prior to 31 December, 2021, BMP delivered port pilotage services in the Brisbane Pilotage Area.

- P// [redacted]

- MSQ has drafted a response to P// [redacted]

Contact officer details:

Name:	Kirsten Dawson
Position:	a/Project Director
Telephone:	30663153
Date:	20/1/2022

Approved by (If applicable):

Name:	Andrew Mahon
Position:	a/General Manager, Maritime Safety Queensland
Telephone:	30663977
Date:	20/1/2022

DD-G Approval details (If applicable):

Name:	Geoff Magoffin
Position:	a/DDG, CSSR
Telephone:	
Date:	

Our ref MC122670 and 122674
Enquiries Andrew Mahon



Department of
Transport and Main Roads

P/I
Not relevant

Dear P/I

I refer to your emails of 16 January 2022 to the Honourable Mark Bailey MP, Minister for Transport and Main Roads, about the Port of Brisbane pilotage service. The Minister has asked that I respond on his behalf.

P/I

Maritime Safety Queensland (MSQ) monitors all risk events and provides feedback to service providers on opportunities for improvement. Risk events regularly occur across the 21 regulated ports. MSQ encourages a no-blame culture of reporting by providers and considers self-reporting as a positive part of pilotage safety as it generates continual improvement across all ports in Queensland.

The procedure for reporting risk events for the new service provider for the BPA is the same as for Brisbane Marine Pilots (BMP), and for all other service providers.

Some of the examples you have sent to the Minister and copied to the International Marine Pilots' Association and Australasian Marine Pilots Institute are very similar to reports in the last couple of months of pilotage service provision from BMP. This shows that continual improvement regardless of tenure is a positive and important process.

P/I

Regardless, MSQ will pass on your concerns to relevant officers and Poseidon Sea Pilots (PSP) as our contracted provider to ensure they are aware.

We continue to work with PSP, as we do with all other pilotage service providers, and are pleased with PSP's progress.

If you wish to discuss further, please contact me by email at andrew.w.mahon@tmr.qld.gov.au or by telephone on (07) 3066 7512.

Yours sincerely

Andrew Mahon
A/General Manager, Maritime Safety Queensland

Maritime Safety Queensland
Office of The General Manager
Floor 4 61 Mary Street Brisbane Qld 4000
GPO Box 2595 Brisbane Qld 4001

Telephone +61 7 (07) 3066 7512
Website www.msq.qld.gov.au
Email andrew.w.mahon@tmr.qld.gov.au
ABN 39 407 690 291

Our ref MC122670 and 122674
Enquiries Andrew Mahon



21 January 2022

Department of
Transport and Main Roads

P/I

Not relevant

Dear P/I

I refer to your emails of 16 January 2022 to the Honourable Mark Bailey MP, Minister for Transport and Main Roads, about the Port of Brisbane pilotage service. The Minister has asked that I respond on his behalf.

P/I

that Maritime Safety Queensland (MSQ) monitors all risk events and provides feedback to service providers on opportunities for improvement. Risk events regularly occur across the 21 regulated ports. MSQ encourages a no-blame culture of reporting by providers and considers self-reporting as a positive part of pilotage safety as it generates continual improvement across all ports in Queensland.

The procedure for reporting risk events for the new service provider for the BPA is the same as for Brisbane Marine Pilots (BMP), and for all other service providers.

Some of the examples you have sent to the Minister and copied to the International Marine Pilots' Association and Australasian Marine Pilots Institute are very similar to reports in the last couple of months of pilotage service provision from BMP. This shows that continual improvement regardless of tenure is a positive and important process.

P/I

Regardless, MSQ will pass on your concerns to relevant officers and Poseidon Sea Pilots (PSP) as our contracted provider to ensure they are aware.

We continue to work with PSP, as we do with all other pilotage service providers, and are pleased with PSP's progress.

If you wish to discuss further, please contact me by email at andrew.w.mahon@tmr.qld.gov.au or by telephone on (07) 3066 7512.

Yours sincerely

Not relevant

Andrew Mahon

A/General Manager, Maritime Safety Queensland

Maritime Safety Queensland
Office of The General Manager
Floor 4 61 Mary Street Brisbane Qld 4000
GPO Box 2595 Brisbane Qld 4001

Telephone +61 7 (07) 3066 7512
Website www.msq.qld.gov.au
Email andrew.w.mahon@tmr.qld.gov.au
ABN 39 407 690 291

No Further Action (NFA)

Subject: Pilotage service – Port of Brisbane area

Document ID: MC122674

- PI sent four emails on 16 January 2022 (MC122670 and MC122674) reporting what he considers to be pilotage risk events. These emails were copies to the Australasian Marine Pilots Institute (AMPI) and the International Marine Pilots' Association.
- No further action required. PI email of 16 January 2022 (MC122674) is being responded to under MC122670.

Contact officer details:

Name:	Kirsten Dawson
Position:	A/Project Director (MSQ)
Telephone:	3066 3153
Date:	20 /01/2022

Vicki Butterworth

From: TMR DLO
Sent: Monday, 24 January 2022 9:32 AM
To: MCS Executive Services
Cc: Hannah.Whittle@ministerial.qld.gov.au
Subject: Holger, 24/01 - RE: GREEN SHEET - INCOMING CORRESPONDENCE - P/I [redacted] about Near Miss
Attachments: INCOMING CORRO: Near Miss vessel at Fisherman's Island Tanker Terminal

From: TMR DLO
Sent: Tuesday, 18 January 2022 9:18 AM
To: MCS Executive Services <MCS.Executive.Services@tmr.qld.gov.au>
Cc: Hannah.Whittle@ministerial.qld.gov.au
Subject: GREEN SHEET - INCOMING CORRESPONDENCE P/I [redacted] about Near Miss

Hi

Please see attached for processing.

<input type="checkbox"/> URGENT <input type="checkbox"/> Routine	
Timeframe: <input type="checkbox"/> Priority – 5 days <input checked="" type="checkbox"/> Standard – 10 days <input type="checkbox"/> Complex – 15 days <input type="checkbox"/> Dept. for direct reply <input checked="" type="checkbox"/> Dept./Queensland Rail for appropriate action	Signatory: <input type="checkbox"/> Minister <input type="checkbox"/> CoS <input type="checkbox"/> SPA <input type="checkbox"/> Director-General / CEO <input type="checkbox"/> Deputy Director-General <input type="checkbox"/> General Manager
Briefing note required: <input type="checkbox"/> Decision <input type="checkbox"/> Noting <input type="checkbox"/> Meeting	General Information/Action: <input type="checkbox"/> Minister's constituent <input type="checkbox"/> Respond to MP's constituent <input type="checkbox"/> Cover letter to MP under Min <input type="checkbox"/> Advice/Action Taken Form <input type="checkbox"/> Shareholding Ministerial <input type="checkbox"/> No response required – file & note <input type="checkbox"/> Referral to other Minister:
<input type="checkbox"/> Complaint <input type="checkbox"/> Registered Lobbyist (if 'yes, Minister's office to record on lobbyist register)	
Additional information:	
CLESU USE ONLY	

Date Received MO	24/01/2022	Subject: Near miss vessels at Fisherman's Island Tanker Terminal
Date Written	22/01/2022	
Date Received CLESU	24/01/2022	
Date Due to CLES	07/02/2022	Enquirer: P/I Not relevant
Date Due to MO	07/02/2022	
Restricted: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
Accountable Area: MSQ		Notes:
Action to: DocTrak.DD-G.CSSR		
CC to:		
Cross-Ref: MC122674, MC122670		
Previous:		

Warm Regards,

Jim Rintoull
 Departmental Liaison Officer | Cabinet, Legislation and Executive Services
 Governance Branch | Corporate Division | Department of Transport and Main Roads
 07 3066 4703 | TMR_DLO@tmr.qld.gov.au

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Vicki Butterworth

From: transportandmainroads@ministerial.qld.gov.au
Sent: Monday, 24 January 2022 8:39 AM
To: TMR DLO
Subject: INCOMING CORRO: Near Miss vessel at Fisherman's Island Tanker Terminal

From: P/I Not relevant
Sent: Saturday, January 22, 2022 9:44 AM
To: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>; External - Miller Electorate Office <Miller@parliament.qld.gov.au>
Cc: P/I Not relevant; P/I Not relevant F/I
Not relevant P/I Not relevant
Subject: Near Miss vessel at Fisherman's Island Tanker Terminal

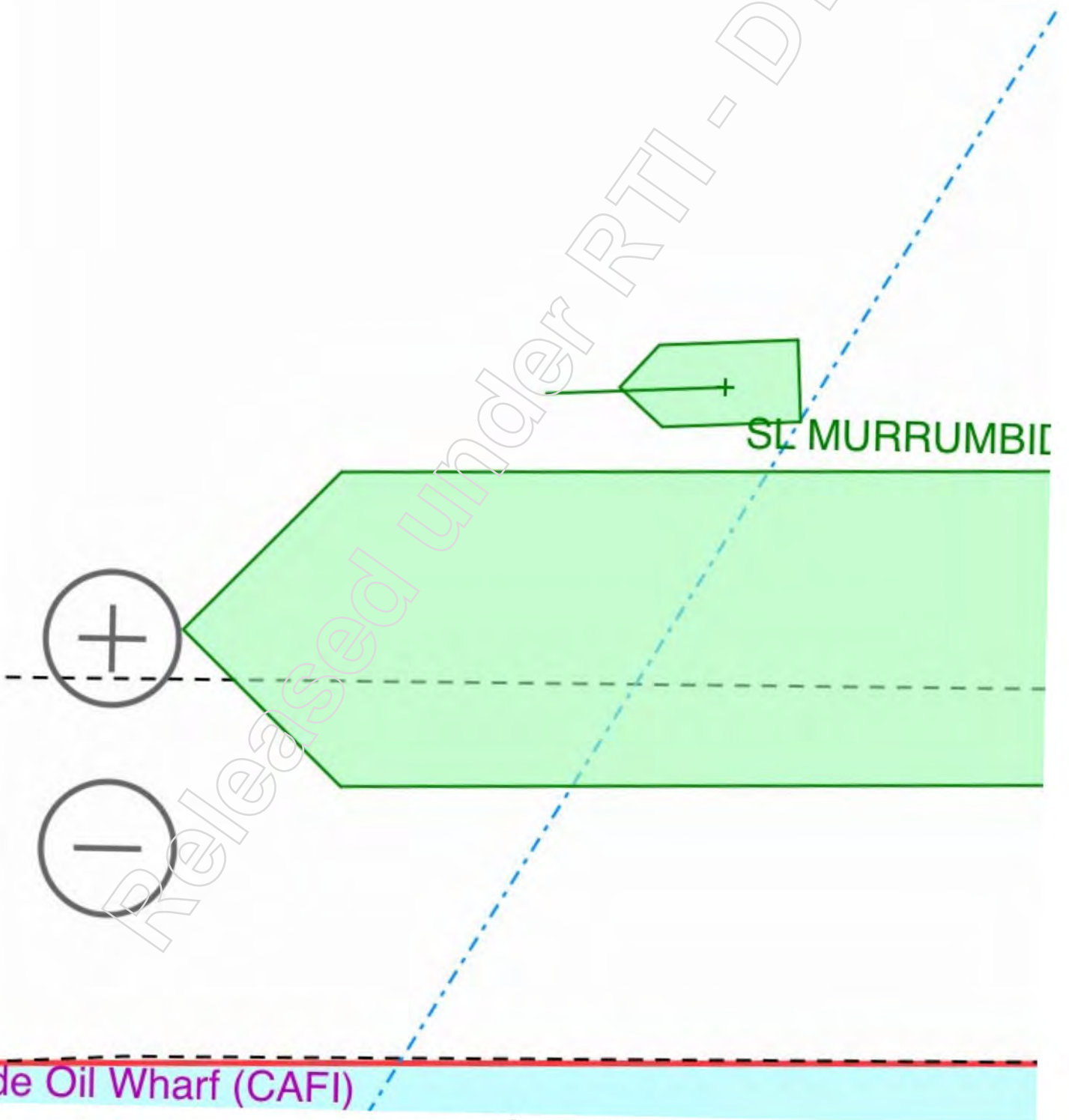
Hon Mark Bailey
Minister for Transport and Main Roads
1 William Street
Brisbane QLD 4001

Dear Minister,
I am raising a serious safety concern related to the conduct of vessels in the port of Brisbane.

20th Jan 2022

The heavily laden tanker MARIA PRINCESS passed within a distance 32 meters from the vessel at the grain berth at Fisherman's Island whilst approaching the critical state infrastructure berth, Fisherman's Is Tanker Terminal. Publicly available AIS information shows the ship in a position that is well outside international recognised safety parameters that should be in place to protect port infrastructure and the marine environment.

Released Under RTI - DMR



This is the second incident of a similar nature to my previous letter referring to the conduct of NEW AWARD arriving at this berth. On this occasion the safety margin has been narrowed further and any reserve would be quickly exhausted.

Your urgent and close attention to this risk to the integrity of our critical supply chain is expected.

Sincerely

[Redacted]
[Redacted]
Not relevant

Sent from my iPad

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Released under RTI/DMR

From: [TMR DLO](#)
To: [MCS Executive Services](#)
Subject: Approved - MC123072 - Pilotage service – Port of Brisbane area (marine incident off Kings Beach)
Date: Wednesday, 9 February 2022 8:15:53 AM
Attachments: [MC123072.pdf](#)
[MC123072 Advice.docx](#)
[MC123072 Letter from GM MSQ on behalf of Minister Bailey.pdf](#)

Hi Team,

MC123072 has been noted by Acting COS (Stuart Stark) on 08/02.

Please finalise, thank you.

Warm Regards,

Jim Rintoull

Departmental Liaison Officer | Cabinet, Legislation and Executive Services

Governance Branch | Corporate Division | **Department of Transport and Main Roads**

Floor 36, 1 William Street, Brisbane Qld 4000 | GPO Box 2644, Brisbane Qld 4001

[07 3066 4703](tel:0730664703)

Not relevant

trevor.j.rintoull@tmr.qld.gov.au | TMR_DLO@tmr.qld.gov.au | [CLES Connection Hub](#)

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From: Stuart Stark <Stuart.Stark@ministerial.qld.gov.au>

Sent: Tuesday, 8 February 2022 6:35 PM

To: TMR DLO <TMR_DLO@tmr.qld.gov.au>

Cc: Kerry Nielsen <Kerry.Nielsen@ministerial.qld.gov.au>; Alana Tibbitts

<Alana.Tibbitts@ministerial.qld.gov.au>; Hannah.Whittle@ministerial.qld.gov.au

Subject: FW: BRIEFS FOR ACTION - MC123072 - Pilotage service – Port of Brisbane area (marine incident off Kings Beach)

This brief can be finalised and noted by Minister's Acting CoS.

Thanks

Stuart

Advice for Minister for Transport and Main Roads

Subject: Brisbane Pilotage – Risk Event Reports from

P/I

Document ID: MC123072

- The pilotage service in the Port of Brisbane has been provided by Brisbane Marine Pilots Pty Ltd (BMP) since 1989, through various contracts. A new contract was awarded to a new supplier, Poseidon Sea Pilots (PSP) in January 2021.
- As well as this recent email, P/I sent four emails to you on 16 January 2022 reporting what he considers to be pilotage risk events. These emails were copied to the Australasian Marine Pilots Institute (AMPI) and the International Marine Pilots' Association (MC122670 and 122674).
- The General Manager, Maritime Safety Queensland (MSQ) responded to these emails on your behalf on 21 January 2022.

•

•

Risk Event Reports

- MSQ monitors all pilotage risk events and provides feedback to service providers on opportunities for improvement.
- Risk events regularly occur across the 21 regulated ports. MSQ encourages a no-blame culture of reporting by providers and considers self-reporting as a positive part of pilotage safety as it generates continual improvement across all ports in Queensland.
- The five risk event reports from P/I have been forwarded to the Regional Harbour Master for information. However, it is likely that they have already been reported by PSP.

Action Officer	Endorsed by ED	Endorsed by GM	Endorsed by DDG	Endorsed by DG
Kirsten Dawson	Peter Wilkins	Andrew Mahon	Geoffrey Magoffin	Neil Scales
A/Project Director (Policy Planning & Regulation)	Executive Director (Policy Planning & Regulation)	A/General Manager (Maritime Safety Queensland)	A/Deputy Director- General (CSSR)	Director-General
Tel: 3066 3513	Tel: 3066 4069	Tel: 3066 3977	Tel: 3066 5100	Tel: 3306 7316
Date: 25/01/2022	Date: 25/01/2022	Date: 25/01/2022	Date: A/GM response noted and progressed.	Date: 27/01/2022

Minister Comments

Noted / Not Noted

Noted electronically by Stuart Stark, A/COS

Minister's signature.....

Date 08 February 2022

Released under RTI - DTMR

Advice for Minister for Transport and Main Roads

Subject: Brisbane Pilotage – Risk Event Reports from P/I

P/I

Document ID: MC123072

- The pilotage service in the Port of Brisbane has been provided by Brisbane Marine Pilots Pty Ltd (BMP) since 1989, through various contracts. A new contract was awarded to a new supplier, Poseidon Sea Pilots (PSP) in January 2021.
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P/I

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Action Officer	Endorsed by ED	Endorsed by GM	Endorsed by DDG	Endorsed by DG
Kirsten Dawson	Peter Wilkins	Andrew Mahon	Geoffrey Magoffin	Neil Scales
A/Project Director (Policy Planning & Regulation)	Executive Director (Policy Planning & Regulation)	A/General Manager (Maritime Safety Queensland)	A/Deputy Director- General (CSSR)	Director-General
Tel: 3066 3513	Tel: 3066 4069	Tel: 3066 3977	Tel: 3066 5100	Tel: 3306 7316
Date: 25/01/2022	Date: 25/01/2022	Date: 25/01/2022	Date: xx/01/2022	Date:

Minister Comments

Noted / Not Noted

Minister's signature.....

Date/...../.....

Released under RTI - DTMR

Our ref MC123072

Department of
Transport and Main Roads

P/I

Dear P/I

I refer to your email of 24 January 2022 to the Honourable Mark Bailey MP, Minister for Transport and Main Roads, about Port of Brisbane pilotage service. The Minister has asked that I respond on his behalf.

Your email is similar to your previous emails to the Minister on 16 January 2022 reporting piloted risk events. I responded on behalf of the Minister to these emails on 21 January 2022.

P/I

Yours sincerely

Andrew Mahon
Acting General Manager (Maritime Safety Queensland)

Our ref MC123072

Department of
Transport and Main Roads

25 January 2022

P/I

Not relevant

Dear

P/I

I refer to your email of 24 January 2022 to the Honourable Mark Bailey MP, Minister for Transport and Main Roads, about Port of Brisbane pilotage service. The Minister has asked that I respond on his behalf.

Your email is similar to your previous emails to the Minister on 16 January 2022 reporting piloted risk events. I responded on behalf of the Minister to these emails on 21 January 2022.

P/I

Yours sincerely

Not relevant

Andrew Mahon
Acting General Manager (Maritime Safety Queensland)

Taleah S Thompson

From: TMR_CLO <TMR_CLO@ministerial.qld.gov.au>
Sent: Thursday, 18 August 2022 4:37 PM
To: TMR DLO
Subject: FW: POSSIBLE REFERRAL: Constituent Query - Marina Berths & Port of Brisbane Development

Categories: Taleah

For advice please

Thanks,

KN

From: DPCLO@ministerial.qld.gov.au <DPCLO@ministerial.qld.gov.au>
Sent: Thursday, 18 August 2022 4:34 PM
To: Megan Kennedy-Clark <megan.kennedy-clark@ministerial.qld.gov.au>; TMR_CLO <TMR_CLO@ministerial.qld.gov.au>
Subject: POSSIBLE REFERRAL: Constituent Query - [REDACTED] & Port of Brisbane Development

Hi Megs and Kerry,

Kerry – thank you for your time on the phone (and thank you also to Hannah!) 😊

Please see below correspondence from a Lytton constituent who is concerned about [REDACTED] and the expansion of the Port of Brisbane.

[REDACTED]

[REDACTED] Hannah also suggested that the matter of the expansion of the Port of Brisbane would be best referred to Peter Kyte, the Chief Operating Officer of the Port of Brisbane.

Hannah also suggested that the environmental concerns relating to the expansion of the Port would likely be best addressed by Minister Scanlon's office.

Can I leave this one with both of you?

Kind regards,



Kylie Gates

Caucus Liaison Officer

Office of the Hon. Steven Miles MP

Deputy Premier, Minister for State Development, Infrastructure, Local Government and Planning and Minister Assisting the Premier on Olympics Infrastructure

P: 07 3719 7076 | E: kylie.gates@ministerial.qld.gov.au

1 William Street Brisbane QLD 4000

From: Lytton Electorate Office <Lytton@parliament.qld.gov.au>
Sent: Thursday, 18 August 2022 3:53 PM
To: DPCLO@ministerial.qld.gov.au
Subject: Constituent Query - Marina Berths & Port of Brisbane Development

Good afternoon Kylie

We have received the following website contact from P/I [redacted] with concerns [redacted] and the expansion of the Port of Brisbane. I have provided his more detailed concerns below.

Are you able to assist with responding to his concerns or would another minister's office be better suited to assist?

Hello, I am a Wynnum resident.

Not relevant

2. The Expansion of the Port of Brisbane is a concern. Both environmentally and commercially. There is a huge demand for container facilities and developers are replacing existing general industry lots with container hardstands. Jobs are being lost in industrial areas as container storage takes the place of general industry. I work in a shipyard and am worried our facility will be sold to a developer who changes the zoning and we become a car park for containers. 350 people work on site here each day. It would be a great shame to lose this facility and our reduce capacity in our industry.

3. The Expansion of the Port into the Bay is a concern. The Bay is a hugely sensitive ecosystem and habitat. If we allow the port to continue its expansion out into the bay then we are no different to the Chinese. As a fifth generation Moreton Bay Boatie I can see the damage this port expansion is causing. Dead fish, Dead turtles, Dead Dugongs, Excessive Siltation of sea grass beds are visible to those who use the bay for pleasure.

Thanks for listening to me. P/I [redacted]

Kindest regards,



P/I [redacted] - Assistant Electorate Officer

Joan Pease MP
Member for Lytton

P 07 3915 1100 F 07 3915 1109
100 Edith Street Wynnum 4178
PO Box 719, Wynnum, QLD, 4178

[Facebook](#) [Twitter](#) [Website](#)



I acknowledge the traditional custodians of the land & sea on which I walk, work and live. I pay my

respects to Elders, past, present and future.



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Advice for Minister for Transport and Main Roads

Subject:

Not relevant

N/R

- and other issues

Document ID: EE16054

Not relevant

- Advice on plans for expansion of the Port of Brisbane should be sought from F/I Chief Operating Officer at the Port of Brisbane Corporation.
- Concerns about environmental issues associated with Port of Brisbane expansion should be addressed to Hon Meaghan Scanlon, Minister for the Environment and the Great Barrier Reef and Minister for Science and Youth Affairs.

Action Officer	Endorsed by ED	Endorsed by GM	Endorsed by DDG	Endorsed by DG
Roger Priest	Jennifer Grace	Kell Dillon	Geoff Magoffin	Neil Scales
Manager (Boating Infrastructure)	Executive Director (Maritime Assets and Infrastructure)	General Manager (Maritime Safety Queensland)	A/Deputy Director-General (CSSR)	Director-General
Tel: Not relevant	Tel: Not relevant	Tel: 3066 3977	Tel: 3066 5100	Tel: 3306 7316
Date: 27 August 2022	Date: 29 August 2022	Date: 30 August 2022	Date: 31 August 2022	Date: 31 August 2022

Pages 92 through 117 redacted for the following reasons:

Refuse Sch.4 Part 3 s22 - Prohibited by an Act

Released under RTI - DTMR

From: transportandmainroads@ministerial.qld.gov.au
To: [TMR DLO](#)
Subject: INCOMING CORRO: Pilotage in Brisbane
Date: Monday, 29 November 2021 8:39:56 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[Pilotage in Brisbane.pdf](#)
[RESOLUTION A.960\(23\).pdf](#)

From: Office ^{N/R} [redacted]
Sent: Saturday, November 27, 2021 1:32 AM
To: External - Miller Electorate Office <Miller@parliament.qld.gov.au>; Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>
Cc: jim.a.huggett@msq.qld.gov.au; Andrew.W.Mahon@msq.qld.gov.au; pilotage.services@msq.qld.gov.au; Glenn.N.Hale@msq.qld.gov.au
Subject: Pilotage in Brisbane

Dear Minister Bailey,

Please see attached a letter, which is self-explanatory and the IMO Resolution A.960(23) for your attention.

Kind regards,

P/I [redacted]

P/I [redacted]

Secretary General, International Maritime Pilots Association

A HQS Wellington | Temple Stairs | Victoria Embankment | London | WC2R2PN
T +44 (0)2072403973 ^{N/R} [redacted] **W** www.impahq.org



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HQS Wellington, Temple Stairs, Victoria Embankment, London WC2R 2PN
Tel: +44 (0)20 7240 3973 | Email: N/R | Web: www.impa.org

26th November 2021

Hon Mark Bailey MP
Minister for Transport and Main Roads
1 William Street
Brisbane QLD 4000, Australia

Dear Minister,

This Association has been asked by shipping entities at the International Maritime Organization (IMO) to comment on your intention to introduce new arrangements with regard to Pilotage into and out of the Port of Brisbane w.e.f. 1/1/22. They have received a statement from Brisbane Marine Pilots which concerns them, and seems to suggest licences to Pilots in and out of Brisbane might be authorised for persons who have never actually piloted a commercial vessel into or out of the Port.

We think it would be helpful to allay any fears about future arrangements that you could clarify that your training, certification, and licensing arrangements fully comply with IMO Resolution A960, Annex 1, and in particular paragraph 5 (copy attached for case of reference).

Yours Sincerely,

Not relevant

P/I

Secretary General

Cc to [P/I](#) Alternate Permanent Representative of Australia to the International Maritime Organization - International Engagement Standards.



ASSEMBLY
23rd session
Agenda item 17

A 23/Res.960
5 March 2004
Original: ENGLISH

RESOLUTION A.960(23)

**Adopted 5 December 2003
(Agenda item 17)**

**RECOMMENDATIONS ON TRAINING AND CERTIFICATION AND
ON OPERATIONAL PROCEDURES FOR MARITIME PILOTS
OTHER THAN DEEP-SEA PILOTS**

THE ASSEMBLY,

RECALLING Article 15(j) of the Convention on the International Maritime Organization concerning the functions of the Assembly in relation to regulations and guidelines concerning maritime safety and the prevention and control of marine pollution from ships,

RECOGNIZING that maritime pilots play an important role in promoting maritime safety and protecting the marine environment,

BELIEVING that maintaining a proper working relationship between the pilot, the master and, as appropriate, the officer in charge of a navigational watch is important in ensuring the safety of shipping,

NOTING that, since each pilotage area needs highly specialized experience and local knowledge on the part of the pilot, IMO does not intend to become involved with either the certification or the licensing of pilots or with the systems of pilotage practised in various States,

RECOGNIZING ALSO the high standards of pilotage services already established in many States and the need for these standards to be maintained,

CONSIDERING that in those States that are developing pilotage services, the establishment of practical minimum training standards, certification requirements and operational procedures to provide effective co-ordination between pilots and ship personnel, taking due account of ship bridge procedures and ship equipment, would contribute to maritime safety,

HAVING CONSIDERED the recommendation made by the Maritime Safety Committee at its seventy-fifth session,

For reasons of economy, this document is printed in a limited number. Delegates are kindly asked to bring their copies to meetings and not to request additional copies.

1. ADOPTS:
 - (a) the Recommendation on Training and Certification of Maritime Pilots other than Deep-sea Pilots set out in Annex 1 to the present resolution;
 - (b) the Recommendation on Operational Procedures for Maritime Pilots other than Deep-sea Pilots set out in Annex 2 to the present resolution;
2. URGES Governments to give effect to these Recommendations as soon as possible;
3. REQUESTS the Maritime Safety Committee to keep the Recommendations under review and to amend them as necessary in the light of experience gained from their implementation;
4. REVOKES resolution A.485(XII).

ANNEX 1

RECOMMENDATION ON TRAINING AND CERTIFICATION OF MARITIME PILOTS OTHER THAN DEEP-SEA PILOTS

1 Scope

1.1 It is recognised that pilotage requires specialised knowledge and experience of a specific area and that States with many diverse waterways and ports have found it appropriate to administer pilotage on a regional or local basis.

1.2 The maritime pilots referred to in this Recommendation do not include deep-sea pilots or shipmasters or crew who are certificated or licensed to carry out pilotage duties in particular areas.

1.3 Governments should encourage the establishment or maintenance of competent pilotage authorities to administer safe and efficient pilotage systems.

2 Competent pilotage authority

2.1 Competent pilotage authority means either the national or regional Governments or local groups or organizations that by law or tradition, administer or provide a pilotage system. Governments should inform competent pilotage authorities of the provisions of this document and encourage their implementation.

2.2 The assessment of the experience, qualifications and suitability of an applicant for certification or licensing, as a pilot, is the responsibility of each competent pilotage authority.

2.3 The competent pilotage authority in co-operation with the national and local pilots' associations should:

- .1 establish the entry requirements and develop the standards for obtaining a certificate or licence in order to perform pilotage services within the area under its jurisdiction;
- .2 enforce the maintenance of developed standards;
- .3 specify whatever prerequisites, experience or examinations are necessary to ensure that applicants for certification or licensing as pilots are properly trained and qualified; and
- .4 arrange that reports on investigations of incidents involving pilotage are taken into account in maritime pilots' training programmes.

3 Pilotage certificate or licence

Every pilot should hold an appropriate pilotage certificate or licence issued by the competent pilotage authority. In addition to stating the pilotage area for which it is issued, the certificate or licence should also state any requirements or local limitations that the competent pilotage authority may specify such as maximum size, draught or tonnage of vessels that the holder is qualified to pilot.

4 Medical fitness

4.1 Each pilot should satisfy the competent pilotage authority that his or her medical fitness, particularly regarding eyesight, hearing and physical fitness meets the standards required for certification of masters and officers in charge of a navigational watch under the international Convention on Standards of Training, Certification and Watchkeeping for Seafarers, 1978, as amended, or such other standards as the competent pilotage authority considers appropriate.

4.2 If a pilot has experienced a serious injury or illness, there should be a re-evaluation of his or her medical fitness prior to return to duty.

5 Training and certification or licensing standards

5.1 The competent pilotage authority is responsible for training and certification or licensing standards. The standards should be sufficient to enable pilots to carry out their duties safely and efficiently.

5.2 Standards for initial training should be designed to develop in the trainee pilot the skills and knowledge determined by the competent pilotage authority to be necessary for obtaining a pilot certificate or license. The training should include practical experience gained under the close supervision of experienced pilots. This practical experience gained on vessels under actual piloting conditions may be supplemented by simulation, both computer and manned model, classroom instruction, or other training methods.

5.3 Every pilot should be trained in bridge resource management with an emphasis on the exchange of information that is essential to a safe transit. This training should include a requirement for the pilot to assess particular situations and to conduct an exchange of information with the master and/or officer in charge of navigational watch. Maintaining an effective working relationship between the pilot and the bridge team in both routine and emergency conditions should be covered in training. Emergency conditions should include loss of steering, loss of propulsion, and failures of radar, vital systems and automation, in a narrow channel or fairway.

5.4 Initial and continuing training in the master-pilot information exchange should also cover:

- .1 regulatory requirements governing the exchange;
- .2 recognition of language, cultural, psychological and physiological impediments to effective communication and interaction and techniques for overcoming these impediments; and
- .3 best practices in the specific pilotage area.

5.5 Competent pilotage authorities should be encouraged to provide updating and refresher training conducted for certified or licensed pilots to ensure the continuation of their proficiency and updating of their knowledge, and could include the following;

- .1 courses to improve proficiency in the English language where necessary;
- .2 sessions to enhance the ability to communicate with local authorities and other vessels in the area;

- .3 meetings with local authorities and other responsible agencies to envisage emergency situations and contingency plans;
- .4 refresher or renewal courses in bridge resource management for pilots to facilitate communication and information exchange between the pilot and the master and to increase efficiency on the bridge.
- .5 simulation exercises, which may include radar training and emergency shiphandling procedures;
- .6 courses in shiphandling training centres using manned models;
- .7 seminars on new bridge equipment with special regard to navigation aids;
- .8 sessions to discuss relevant issues connected with the pilotage service including laws, rules and regulations particular to the pilotage area;
- .9 personal safety training;
- .10 techniques for personal survival at sea; and
- .11 emergency first aid, including cardio-pulmonary resuscitation (CPR) and hypothermia remediation.

6 Continued proficiency

6.1 In order to ensure the continued proficiency of pilots and updating of their knowledge, the competent pilotage authority should satisfy itself, at regular intervals not exceeding five years, that all pilots under its jurisdiction:

- .1 continue to possess recent navigational knowledge of the local area to which the certificate of licence applies;
- .2 continue to meet the medical fitness standards of paragraph 4 above; and
- .3 possess knowledge of the current international, national and local laws, regulations and other requirements and provisions relevant to the pilotage area and the pilots' duties.

6.2 Possession of knowledge required by subparagraphs 6.1.1 and 6.1.3 may be proved by an appropriate method such as personal service records, completion of continuing professional development courses or by an examination.

6.3 Where a pilot in cases of absence from duty, for whatever reason, is lacking recent experience in the pilotage area, the competent pilotage authority should satisfy itself that the pilot regains familiarity with the area on his or her return to duty.

7 Syllabus for pilotage certification or licensing

7.1 In the syllabus, area means the waters for which the applicant is to be certified or licensed. Each applicant for a pilot certificate or license should demonstrate that he or she has necessary knowledge of the following:

- .1 limits of local pilotage areas;
- .2 International Regulations for Preventing Collisions at Sea, 1972 as amended, and also such other national and local navigational safety and pollution prevention rules as may apply in the area;
- .3 system of buoyage in the area;
- .4 characteristics of the lights and their angles of visibility and the fog signals, racons and radio beacons and other electronic aids in use in the area;
- .5 names, positions and characteristics of the light vessels, buoys, beacons, structures and other marks in the area;
- .6 names and characteristics of the channels, shoals, headlands and points in the area;
- .7 bridge and similar obstruction limitations including air draughts;
- .8 depths of water throughout the area, including tidal effects and similar factors;
- .9 general set, rate, rise and duration of the tides and use of the tide tables and real-time and current data systems, if available, for the area;
- .10 proper courses and distances in the area;
- .11 anchorages in the area;
- .12 shiphandling for piloting, anchoring, berthing and unberthing, manoeuvring with and without tugs, and emergency situations;
- .13 communications and availability of navigational information;
- .14 systems of radio navigational warning broadcasts in the area and the type of information likely to be included;
- .15 traffic separation schemes, vessel traffic services and similar vessel management systems in the area;
- .16 bridge equipment and navigational aids;
- .17 use of radar and other electronic devices; their limitations and capabilities as navigation and collision avoidance aids;
- .18 manoeuvring behaviour of the types of ships expected to be piloted and the limitations imposed by particular propulsion and steering systems;
- .19 factors affecting ship performance such as wind, current, tide, channel configuration, water depth, bottom, bank and ship interaction including squat;
- .20 use and limitation of various types of tugs;

- .21 the English language to a standard adequate to enable the pilot to express communications clearly;
- .22 IMO Standard Marine Communication Phrases;
- .23 IMO Code for the investigation of marine casualties and incidents;
- .24 Master-Pilot Relationship, Pilot Card, operational procedures;
- .25 pollution prevention;
- .26 emergency and contingency plans for the area;
- .27 safe embarking and disembarking procedures; and
- .28 any other relevant knowledge considered necessary.

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ANNEX 2

**RECOMMENDATION ON OPERATIONAL PROCEDURES FOR MARITIME PILOTS
OTHER THAN DEEP-SEA PILOTS****1 General**

Efficient pilotage depends, among other things, upon the effectiveness of the communications and information exchanges between the pilot, the master and the bridge personnel and upon the mutual understanding each has for the functions and duties of the other. Establishment of effective co-ordination between the pilot, the master and the bridge personnel, taking due account of the ship's systems and equipment available to the pilot, will aid a safe and expeditious passage.

2 Duties of master, bridge officers and pilot

2.1 Despite the duties and obligations of a pilot, the pilot's presence on board does not relieve the master or officer in charge of the navigational watch from their duties and obligations for the safety of the ship. It is important that, upon the pilot boarding the ship and before the pilotage commences, the pilot, the master and the bridge personnel are aware of their respective roles in the safe passage of the ship.

2.2 The master, bridge officers and pilot share a responsibility for good communications and understanding of each other's role for the safe conduct of the vessel in pilotage waters.

2.3 Masters and bridge officers have a duty to support the pilot and to ensure that his/her actions are monitored at all times.

3 Pilot boarding point

3.1 The appropriate competent pilotage authority* should establish and promulgate the location of safe pilot embarkation and disembarkation points.

3.2 The pilot boarding point should be at a sufficient distance from the commencement of the act of pilotage to allow safe boarding conditions.

3.3 The pilot boarding point should also be situated at a place allowing for sufficient time and sea room to meet the requirements of the master-pilot information exchange (see paragraphs 5.1 to 5.6).

4 Procedures for requesting pilot

4.1 The appropriate competent pilotage authority should establish, promulgate and maintain procedures for requesting a pilot for an inbound or outbound ship, or for shifting a ship.

4.2 As human resources and technical means have to be planned well in advance, the operation of an efficient pilotage service requires information on the Estimated Time of Arrival (ETA) or Departure (ETD) to be furnished by the ship as early as possible with frequent updates where possible.

* "Competent pilotage authority" has the same meaning as in annex 1.

4.3 Communication by VHF or other dedicated means should be established as soon as possible to enable the master to confirm the ship's ETA and the Pilot Station to furnish relevant information regarding pilot boarding.

4.4 The initial ETA message to the Pilot Station should include all the information required by local regulations, including:

- .1 ship's name, call sign, ship's agent;
- .2 ship's characteristics: length, beam, draught, air draught if relevant, speed, thruster(s);
- .3 date and time expected at the pilot boarding point;
- .4 destination, berth (if required, side alongside); and
- .5 other relevant requirements and information.

5 Master - pilot information exchange

5.1 The master and the pilot should exchange information regarding navigational procedures, local conditions and rules and the ship's characteristics. This information exchange should be a continuous process that generally continues for the duration of the pilotage.

5.2 Each pilotage assignment should begin with an information exchange between the pilot and the master. The amount and subject matter of the information to be exchanged should be determined by the specific navigation demands of the pilotage operation. Additional information can be exchanged as the operation proceeds.

5.3 Each competent pilotage authority should develop a standard exchange of information practice, taking into account regulatory requirements and best practices in the pilotage area. Pilots should consider using an information card, form, checklist or other memory aid to ensure that essential exchange items are covered. If an information card or standard form is used by pilots locally regarding the anticipated passage, the layout of such a card or form should be easy to understand. The card or form should supplement and assist, not substitute for, the verbal information exchange.

5.4 This exchange of information should include at least:

- .1 presentation of a completed standard Pilot Card. In addition, information should be provided on rate of turn at different speeds, turning circles, stopping distances and, if available, other appropriate data;
- .2 general agreement on plans and procedures, including contingency plans, for the anticipated passage;
- .3 discussion of any special conditions such as weather, depth of water, tidal currents and marine traffic that may be expected during the passage;

- .4 discussion of any unusual ship-handling characteristics, machinery difficulties, navigational equipment problems or crew limitations that could affect the operation, handling or safe manoeuvring of the ship;
- .5 information on berthing arrangements; use, characteristics and number of tugs; mooring boats and other external facilities;
- .6 information on mooring arrangements; and
- .7 confirmation of the language to be used on the bridge and with external parties.

5.5 It should be clearly understood that any passage plan is a basic indication of preferred intention and both the pilot and the master should be prepared to depart from it when circumstances so dictate.

5.6 Pilots and competent pilotage authorities should be aware of the voyage planning responsibilities of masters under applicable IMO instruments*.

6 Communications language

6.1 Pilots should be familiar with the IMO Standard Marine Communication Phrases and use them in appropriate situations during radiocommunications as well as during verbal exchanges on the bridge. This will enable the master and officer in charge of the navigational watch to better understand the communications and their intent.

6.2 Communications on board between the pilot and bridge watchkeeping personnel should be conducted in the English language or in a language other than English that is common to all those involved in the operation.

6.3 When a pilot is communicating to parties external to the ship, such as vessel traffic services, tugs or linesmen and the pilot is unable to communicate in the English language or a language that can be understood on the bridge, the pilot should, as soon as practicable, explain what was said to enable the bridge personnel to monitor any subsequent actions taken by those external parties.

7 Reporting of incidents and accidents

When performing pilotage duties, the pilot should report or cause to be reported to the appropriate authority, anything observed that may affect safety of navigation or pollution prevention. In particular, the pilot should report, as soon as practicable, any accident that may have occurred to the piloted ship and any irregularities with navigational lights, shapes and signals.

* Refer to SOLAS regulation V/34 and resolution A.893(21) on Guidelines for voyage planning and STCW Code, Section A-VIII/2, Part 2

8 Refusal of pilotage services

The pilot should have the right to refuse pilotage when the ship to be piloted poses a danger to the safety of navigation or to the environment. Any such refusal, together with the reason, should be immediately reported to the appropriate authority for action as appropriate.

9 Fitness for duty

Pilots should be adequately rested and mentally alert in order to provide undivided attention to pilotage duties for the duration of the passage.

Released under RTI - DTMR

AMPI Letter to MSQ - Port of Brisbane, Simulation in lieu of on-water training.



AMPI Mail

Email Notifications to Members



AMPI Letter to MSQ - Port of Brisbane, Simulation in lieu of on-water training.

Dear P/I

Please be advised that a letter has been sent to Maritime Safety Queensland and shared openly to other industry bodies and stakeholders highlighting concerns that have been raised by AMPI members.

Released under RTI - DDMR



**AUSTRALASIAN
MARINE PILOTS INSTITUTE**

PO Box 860
Newcastle, NSW 2300
Australia

Telephone: Not relevant

Email: Not relevant

www.ampi.org.au

ACN: 139 920 335

Maritime Safety Queensland
MacArthur Avenue East
Pinkenba
Queensland 4008

10 December 2021

Port of Brisbane – Simulation in lieu of on-water training

Dear Mr Mahon,

I am writing to reiterate the strong concerns of AMPI (as a member of IMPA) and the wider pilotage fraternity regarding the deepening crisis in Brisbane.

I have attended the Marine Safety Queensland stakeholder engagement meetings, alongside the AMPI executive and many of our members. AMPI is not satisfied that our concerns have been addressed in a meaningful way, and in many cases, we found the answers to our questions to be evasive and lacking in substance.

I would also like to refute the statement from Jim Huggett that MSQ and AMPI were in "lockstep" over the issue (industry engagement 6th December 2021), this is incorrect.

You have informed us that Poseidon Sea Pilots are training marine pilots for a pilotage license without on-water training and are being licensed by MSQ based on their previous experience in other ports, augmented by simulation. We do not consider this approach to have parity with the existing training program for the Port of Brisbane, or any other major port in Queensland.

These training arrangements do not comply with IMO Res A960, Annex 1 (copy attached for reference), specifically paragraph 5 which deals with training and certification or licensing standards.

These training arrangements fall short of any other port in Australia and likely any other major port in the western world.

Marine Safety Queensland appear to be of the understanding that simulation can effectively replace on-water training. AMPI asserts that this is not the case. The International Maritime Organisation and International Marine Pilots Association share our position regarding the use of simulation. IMO A960 (M) (2004 Version) Section 5.2 states that the practical experience gained by the trainee pilot "may be supplemented by simulation, both computer and manned model ..." and two IMPA Resolutions on the use of shiphandling simulators resolved that "... the use of simulators to evaluate or predict a pilot's performance in the real world for licensing purposes to be an inappropriate use of an otherwise valuable technology" as well as resolving that "... the sole use of simulators for training and certification to be inadequate in validating the appropriate levels of competence required for navigating in pilotage waters ..."

Page 1 of 2

The argument that the Smartship simulator is "high fidelity" is an immeasurable and meaningless statement. Marine simulators, including Smartship, lack the level of rigor and qualified oversight in terms of the integrity of the systems, models, data and even the qualifications of those running them, in contrast to the requirements that are the mainstay of aviation simulators.

Jim Huggett stated that pilotage has two elements - local knowledge and ship handling skill, this is a concerning oversimplification from a regulator. The skills a pilot develops on the water are significantly more substantial than these two elements and cannot be taught in the artificial environment of a simulator, during daylight hours, with native English-speaking staff and in the absence of a long, rough pilot boat transit/embarkation preceding it. Pilotage is a complex form of risk management involving numerous conflicting elements and the skills involved require exposure and experience onboard ships.

The trainee Marine Pilots employed by Poseidon Sea Pilots are being checked and assessed by persons who do not hold current licenses in the Port of Brisbane and are conducting these assessments in a simulated environment, which is a significant deviation from established world's best practice.

AMPI understands that the newly licensed pilots are being licensed under emergency powers, if correct the only emergency here is as a direct result of an incorrectly managed tender and transition process. The apparent deviations from established standards to facilitate the needs of a successful tenderer raises serious questions about the integrity of the process.

Australia has a world leading reputation in marine pilotage, however where there are concerns that these standards are being diminished AMPI must act in the best interests of maintaining the professional integrity of pilotage standards in Australia and the reputation of our members. The developing situation in Brisbane does not comply with essential marine pilot training practices in Australia or internationally.

Please note that we will also be raising awareness of our concerns to relevant stakeholders and industry representatives.

Yours faithfully,

Not relevant

P/I

President AMPI

THE AUSTRALASIAN MARINE PILOTS INSTITUTE LTD | Not relevant | PO Box 860, Newcastle,
NSW 2300 | [UNSUBSCRIBE](#)

Advice for Minister for Transport and Main Roads

Subject: Brisbane Pilotage – International Maritime Pilots' Association

Document ID: MC122284

- The pilotage service in the Port of Brisbane has been provided by Brisbane Marine Pilots Pty Ltd (BMP) since 1989, through various contracts. A new contract was awarded to a new supplier, Poseidon Sea Pilots (PSP) in January 2021.
- Approximately 5000 piloted movements support about 34 million tonnes of throughput in the port each year.
- [P/I], Secretary General, International Maritime Pilots' Association (IMPA), has written to you on 26 November 2021 seeking comment on pilotage arrangements in the Port of Brisbane and stating there is an urgent need for action.
- On 13 December 2021, [P/I] President, IMPA wrote to you about the same matter. [P/I] also wrote to the Honourable Annastacia Palaszczuk MP, Premier and Minister for the Olympics, [P/I] President Australasian Marine Pilots Institute (AMPI) and [P/I], Chairman, Brisbane Marine Pilots Pty Ltd.

BMP Statement

- [P/I] refers to a statement from BMP which Maritime Safety Queensland (MSQ) has not received directly, however, believes may be a statement sent to a range of stakeholders in October 2021 (**Attachment 1**).
- MSQ has reminded BMP of its obligations in respect to issuing statements about the contract and has through Crown Law issued a cease notification.

Interconnectivity between Organisations

- The pilotage community is relatively small and the change in suppliers for pilotage services in Brisbane has created a great deal of interest nationally.
- The change from a supplier which has held a contract for over 30 years essentially breaks a monopoly situation and creates some nervousness for other long-term pilotage providers.
- The Australasian Marine Pilots Institute (AMPI) has been vocal in its support of BMP and lists the BMP offices in Albion, Brisbane as its Principal Place of Business (**Attachment 2**). A recent previous AMPI President is the current Managing Director, BMP and two other current BMP pilots are AMPI Directors.
- [P/I] is a member of the IMPA Advisory Committee.

Action Officer	Endorsed by ED	Endorsed by GM	Endorsed by DDG	Endorsed by DG
Kirsten Dawson	Peter Wilkins	Jim Huggett	Geoffrey Magoffin	Neil Scales
A/Project Director (Policy Planning & Regulation)	Executive Director (Policy Planning & Regulation)	A/General Manager (Maritime Safety Queensland)	A/Deputy Director-General (CSSR)	Director-General
Tel: 3066 3513	Tel: 3066 4069	Tel: 3066 3977	Tel: 3066 5100	Tel: 3306 7316
Date: 06/01/2022	Date: 06/01/2022	Date: 05/01/2022	Date: 05/01/2022	Date: 10/01/2022

- P/i [redacted] wrote to MSQ on 10 December 2021 regarding training and licensing for marine pilots. He elected to share this communication to the wider shipping community (**Attachment 3**).

BMP QCAT Application

- BMP applied to QCAT for an external review of licences issued to two PSP pilots. It also applied for a stay to these licences while the review was being undertaken. The result of this application, if granted, would have meant that PSP could not commence service delivery until such time as the external review was conducted.
- AMPI's industry communication was used to support this application from BMP.
- The application was dismissed on 22 December 2021.

Service Commencement

- PSP started delivery of port pilotage services in Brisbane under contract at 0:30 am on 1 January 2022.
- PSP completed its first movement at 05.48 am. This was the arrival of the *SPINNAKER SW* (Bulk Carrier, Length overall (LOA) 175.53 metres) to Fisherman Island General Products Berth. This was followed by the *TARAGO* arriving at Fisherman Island No 2 Berth roll on roll off vehicle carrier LOA 244.60 metres).
- The previous supplier, Brisbane Marine Pilots Pty Ltd, conducted its final movement finishing at 21.38 pm on 31 December 2021. This was the removal of the *STOLT MOMIJI* (LOA 121.52m) from Quantem Liquid Terminal to Queensland Bulk Terminal.

Training and Licensing

- The tender specifications and contract include the current training and licensing requirements. No change has been made or agreed to be made to these requirements.
- MSQ believes the current training and licensing requirements comply fully with IMO Resolution A960, Annex 1.

Port Stakeholders

- Since the BMP statement was released to stakeholders, MSQ has held two industry briefing sessions including one on 3 December 2021, which have addressed misinformation issued from BMP.
- MSQ continued to update stakeholders throughout December 2021 ahead of service delivery commencement under the new contract on 1 January 2022.

Minister Comments	
	Noted / Not Noted
	Not relevant [redacted box]
Minister's signature	
Date	12 January 2022

MCS Executive Services

From: transportandmainroads@ministerial.qld.gov.au
Sent: Tuesday, 14 December 2021 8:42 AM
To: TMR DLO
Subject: MC122284 INCOMING CORRO: URGENT - Shipping Safety Compromised in The Port of Brisbane
Attachments: Letter from the President of the International Maritime Pilots Association - Hon Mark Bailey - Dec 2021_.pdf

From: [N/R]
Sent: Tuesday, December 14, 2021 6:02 AM
To: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au>
Cc: thepremier@premiers.qld.gov.au; [P/I] Not relevant > [P/I] Not relevant
Subject: URGENT - Shipping Safety Compromised in The Port of Brisbane

Dear Minister Bailey

Attached is a letter presenting the grave concerns of the International Maritime Pilots Association in respect of a pressing matter that will compromise the quality of pilotage services in the Port of Brisbane. I am available at any time to discuss this matter further with you and I am grateful for the urgent consideration that you will give it.

Best regards,

[P/I]

[P/I]

President, International Maritime Pilots Association

A HQS Wellington | Temple Stairs | Victoria Embankment | London | WC2R2PN
T [Not relevant] [Not relevant] **W** www.impahq.org



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Tel: +44 (0)20 7240 3973 | Email: Not relevant | Web: www.impahq.org

13th December 2021

The Honourable Mark Bailey
Minister for Transport and Main Roads
1 William Street
Brisbane, QLD 400
via email: transportandmainroads@ministerial.qld.gov.au

Dear Minister Bailey,

Re: Shipping Safety and Environmental Protection is Compromised in the Brisbane Area – Need for Urgent Action

The International Maritime Pilots' Association (IMPA) wrote to you on November 26th about an imminent situation that jeopardizes the safety of shipping – including the safe operation of tankers, bulkers, container ships and other commercial vessels – and the protection of the environment in the port of Brisbane, the Brisbane River and the contiguous coastline.

As you know, a change of pilotage service provider is about to take place in the Port of Brisbane and surrounding areas. To worldwide astonishment, this is to be achieved by using persons who have *no* experience as pilots in the Port! Your government proposes to license individuals who may have *never* navigated a commercial vessel into or out of the Port when they start work on the 1st of January, and this approach is being pushed forward even though no prior independent assessment of the risks was conducted.

Furthermore, the approach pushed forward by your government is in total contradiction with both international regulation from the UN Agency responsible for shipping, the International Maritime Organization (IMO), and every international best practice regarding the process for licensing marine pilots.

Internationally ship owners expect Port States to provide services in accordance with IMO requirements and recommendations. In the case of pilotage, this includes graduated hands-on training with licence progression, none of which are visible in the training regime being rolled out now by Marine Safety Queensland.



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In our experience, this situation does not approach anything seen elsewhere in the world and does not meet the standards of adequate policymaking in highly sensitive safety sectors, as is marine pilotage. It follows that the Queensland public has no adequate assurance that safety and environmental protection standards will be maintained after January 1st.

The situation can gravely erode public trust in shipping and puts in question the good reputation of Australian marine pilotage. With Brisbane's principal callers all being foreign vessels, we urge you to intervene immediately in this matter to address the risks described above, and at least 'stay' the process until independent oversight and scrutiny can be made of the proposed change. We are at your disposal at any time to discuss this further.

Yours sincerely,

Not relevant

P/I

President

Cc: The Honourable Anastacia Pałaszczuk, Premier

P/I

President, Australasian marine Pilots Institute

P/I

Chairman, Brisbane Marine Pilots

MCS Executive Services

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Sent: Tuesday, 14 December 2021 8:42 AM
To: TMR DLO
Subject: MC122284 INCOMING CORRO: URGENT - Shipping Safety Compromised in The Port of Brisbane
Attachments: Letter from the President of the International Maritime Pilots' Association- Premier Palaszczuk - Dec 2021.pdf

From: [Not relevant]
Sent: Tuesday, December 14, 2021 5:58 AM
To: thepremier@premiers.qld.gov.au
Cc: Transport and Main Roads <TransportandMainRoads@ministerial.qld.gov.au> [P/I]
[Not relevant] [Not relevant]
Subject: URGENT - Shipping Safety Compromised in The Port of Brisbane

Dear Premier Palaszczuk

Attached is a letter presenting the grave concerns of the International Maritime Pilots Association in respect of a pressing matter that will compromise the quality of pilotage services in the Port of Brisbane. I am available at any time to discuss this matter further with you and I am grateful for the urgent consideration that you will give it.

Best regards,

[P/I]

[P/I]
President, International Maritime Pilots Association

A HQS Wellington | Temple Stairs | Victoria Embankment | London | WC2R2PN
T [Not relevant] E [Not relevant] W www.impahq.org



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13th December 2021

via email: thepremier@premiers.qld.gov.au

The Honourable Anastacia Palaszczuk
Premier of Queensland
1 William Street
Brisbane, QLD 400

Dear Premier Palaszczuk,

Re: Shipping Safety and Environmental Protection Is Compromised in the Brisbane Area – Need for Urgent Action

I am writing to express grave concerns about a pressing matter that jeopardizes the safety of shipping – including the safe operation of tankers, bulkers, container ships and other commercial vessels – and the protection of the environment in the port of Brisbane, the Brisbane River and the contiguous coastline.

As you may know, considering existing navigational risks, commercial ships transiting the waters mentioned above are required to board marine pilots – highly experienced professionals with specialized knowledge of the local waters who direct the navigation of vessels, independent from shipowners, and with the sole purpose to protect the public interest. The process to become a marine pilot is rigorous and typically requires years of experience in a designated area before a pilot is authorized to conduct the largest vessels. This approach, which is universally followed in all credible, well-organized maritime jurisdictions, ensures a safety record of incident-free assignments that consistently stands at over 99,95%.

A change of pilotage service provider is about to take place in the Port of Brisbane and surrounding areas. To worldwide astonishment, this is to be achieved by using persons who have *no* experience as pilots in the Port! Your government proposes to license individuals who may have *never* navigated a commercial vessel into or out of the Port when they start work on the 1st of January, and this approach is being pushed forward even though no prior independent assessment of the risks was conducted.

Furthermore, the approach pushed forward by your government is in total contradiction with both international regulation from the UN Agency responsible for shipping, the International Maritime Organization, and every international best practice regarding the process for licensing marine pilots.



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Tel: +44 (0)20 7240 3973 | Email: Not relevant | Web: www.impahq.org

In our experience, this situation does not meet the standards of adequate policymaking in highly sensitive safety sectors, as is marine pilotage, and it follows that the Queensland public currently has no adequate assurance that safety and environmental protection standards will be maintained.

I have written to your Transport Minister last month about this matter, without result. I am deeply concerned by this situation, which can significantly erode public trust in shipping, and puts in question the good reputation of Australian marine pilotage.

As the representative of Australian marine pilots at the International Maritime Organization, the International Maritime Pilots' Association urges you to intervene immediately in this matter to address the risks described above, and we are at your disposal at any time to discuss this further.

Yours sincerely,


Not relevant

P/I

President

Cc: The Honourable Mark Bailey, Minister for Transport and Main Roads

P/I

President, Australasian marine Pilots Institute

P/I

Chairman, Brisbane Marine Pilots

IMPORTANT MESSAGE TO THE SHIPPING AND LOGISTICS INDUSTRY

For 32 years, Brisbane Marine Pilots (BMP) has been proudly servicing the Port of Brisbane's marine pilotage needs.

On and from 1 January 2022, that is scheduled to end.

You have always been able to count on BMP pilots to ensure safe and efficient supply chains in the Port of Brisbane. However, from 1 January 2022, a company which has never piloted a ship before will be responsible for piloting your vessels. BMP considers that, in these circumstances, shipowners / operators and terminal operators must inform themselves, well before that date, of any risks which may arise from this major change and satisfy themselves that they are adequately mitigating those risks.

A potential source of major risk is pilot training. Maritime Safety Queensland's (MSQ) current proven, approved training requirements are consistent with all other major Australian ports. Next year you will receive a pilotage experience through a training methodology as yet untested in any maritime market.

Over the last week there has been some disinformation circulated regarding the provision of pilotage services in the Port of Brisbane in 2022.

BMP wish to state categorically that we have not at all been involved in any transfer of pilotage knowledge and experience to the new service provider. In fact, prior to Andrew Mahon's recent appointment as the Acting General Manager of MSQ, there had been no substantive engagement with BMP regarding the provision or transfer of knowledge to any future pilotage service.

Port-specific knowledge is the foundation of marine pilotage. It keeps port costs low, through limiting delays, ensuring continuity of service, the efficient use of other services such as towage, as well as mitigating the risk of marine incidents for shippers and the wider port community. That was always BMP's service guarantee to you.

What you get from 1 January 2022, as far as we know, is a pilot with only Port of Brisbane simulator training, observation on tugs, on lines boats and on the dredge "Brisbane" (LOA 84.1m). In our view, this is not a robust training plan, but an untested departure from an Australia-wide accepted pilotage practice in one of Australia's most difficult ports.

No doubt you are all aware that under section 102 of the *Transport Operations Marine Safety Act 1994* (QLD) the ship owner and Master are generally liable for damage and loss regardless of the pilot conducting the pilotage. Therefore, from 1 January 2022 the increased risk resulting from this deviation of pilot training and licencing standards and the absence of knowledge-transfer, falls directly on the vessel Master and owner/operator. BMP is proud of its proven record in protecting the ship owners and Masters from this liability.

Despite BMP's best efforts to re-secure the contract, after 31 December 2021, the current collective knowledge and experience of pilots will no longer serve Brisbane. Whilst extremely disappointed with this outcome, BMP has partnered with Australia's largest pilot and port services provider, Auriga Group to ensure our pilots can maintain their professional standards in a company which has actual pilotage experience.

We believe the question for you as the terminal or shipowner/operator, is "Have I been supplied with enough information from MSQ to be satisfied that the radical changes which MSQ is implementing for the provision of pilotage on and from 1 January 2022 will not place my terminal or vessel at undue risk?" BMP considers that as a minimum, shipowners/operators would wish to have all details of the new training plan so that they can compare it with the current tried and tested plan, as well as with the pilot training requirements in other ports with which you are familiar.

If you are concerned about these changes being implemented in Brisbane, please contact Maritime Safety Queensland.

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Suite 2 Argyle Place
14 Argyle Street
Albion Qld 4010

Mailing Address
PO Box 306
Albion Qld 4010
ABN 29 010 836 496

Phone +61 7 3624 6500
Fax +61 7 3862 2240
Web www.brisbanepilots.com.au
Email Not relevant

Pages 143 through 146 redacted for the following reasons:

S.53 - Other access available

Released under RTI - DTMR



Minister for Transport and Main Roads

Our ref: MC122284

12 January 2022

1 William Street Brisbane 4000
GPO Box 2644 Brisbane
Queensland 4000 Australia
Telephone +61 7 3719 7333
Email transportandmainroads@ministerial.qld.gov.au
Website www.tmr.qld.gov.au

P/I

President
International Marine Pilots' Association

Not relevant

Dear P/I

Thank you for your letter of 13 December 2021 about the Port of Brisbane's pilotage new pilotage services arrangement.

I note that you have also sent a copy of your letter to the Honourable Anastacia Palaszczuk MP, Premier and Minister for the Olympics, about the same matter. I also note P/I Secretary General, International Marine Pilots' Association, has written about the same matter on 26 November 2021.

I am advised by Maritime Safety Queensland (MSQ), Department of Transport and Main Roads, that there has been no change to the legislation governing licensing for port pilots in Queensland, or to the associated policies. MSQ prides itself on its progressive approach to safety regulation. Licensing requirements are constantly under review as changes to port environs, ship types and dimensions, shipping volumes and new technology dictate.

MSQ assures me that it considers that its training, certification and licensing arrangements for all Queensland pilotage areas, including the Brisbane pilotage area, comply with IMO Resolution A960 Annex 1.

I am also advised that the change in service providers for pilotage services in the Brisbane pilotage area was through a competitive tender process and rigorous assessment of tender submissions.

The new service provider commenced service delivery under the contract on 1 January 2022, and despite extreme weather conditions arising from ex-Tropical Cyclone Seth, a smooth transition has been achieved.

I trust this information is of assistance.

Yours sincerely

Not relevant

MARK BAILEY MP
Minister for Transport and Main Roads

cc: P/I

Secretary General
International Marine Pilots' Association

Not relevant